Financial Protection of Public Assets Master Class

Session 2 Data (End-to-End Systems

and Valuation)

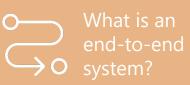
Hugh Cowan

Disaster Risk Financing & Insurance Program





Objectives



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Potential Capabilities





Meeting the Challenge



Vulnerability and exposure of assets and communities is increasing



Growth in hazardous locations without adequate controls



Government balance sheets attract undefined liabilities



Climate-related impacts are growing



Insurance markets are moving to more granular risk-based pricing



Reinsurance capacity is constrained

Data Systems Support Key Decisions



Before a crisis

- Asset data collection
- Modelling hazard exposure and frequency
- Visualization of risk information
- Risk mitigation and prevention
- Financial risk assessment
- Financial Product Design



During a crisis

- Damage and impact forecasting
- Rapid triggers for financial instruments
- Response coordination

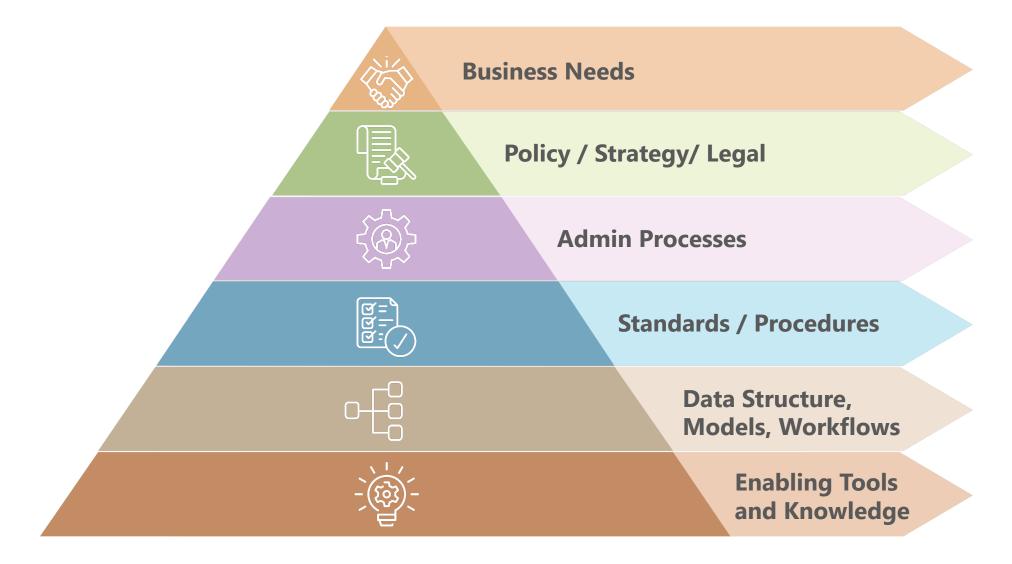
- Digital data capture enables
 - ✓ Better land-use
 - ✓ Better design
 - ✓ Better building
 - ✓ Better models



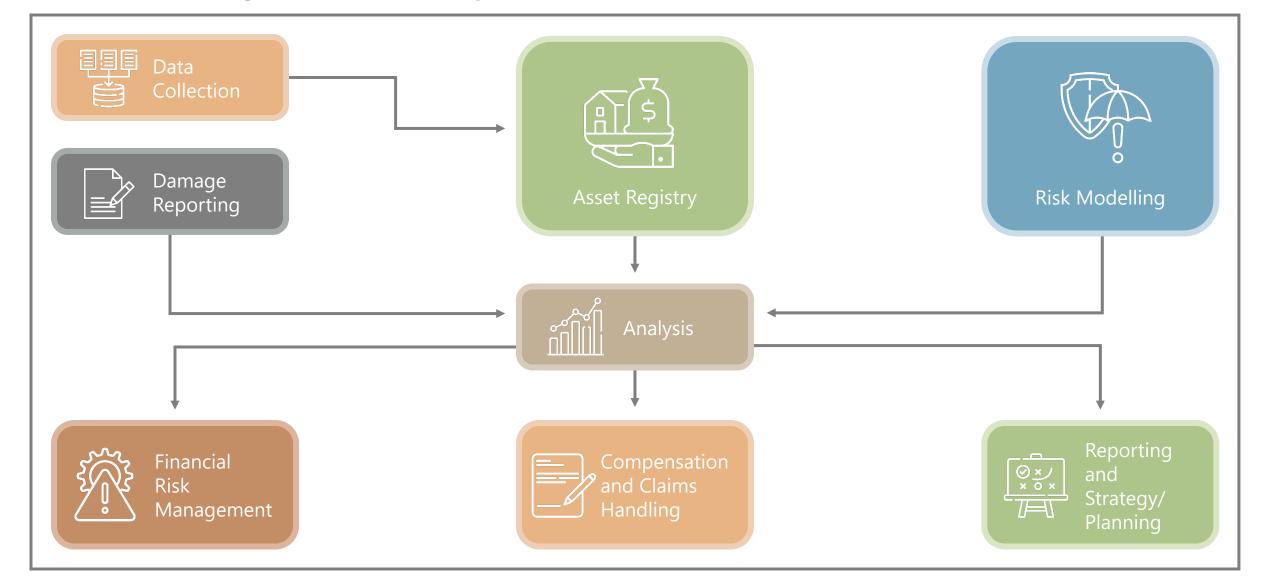
After a crisis

- Insurance claim settlement
- Damage and loss estimation
- Monitoring of social impacts through recovery
- Build back better

Data Systems Support Business Needs



Common System Components

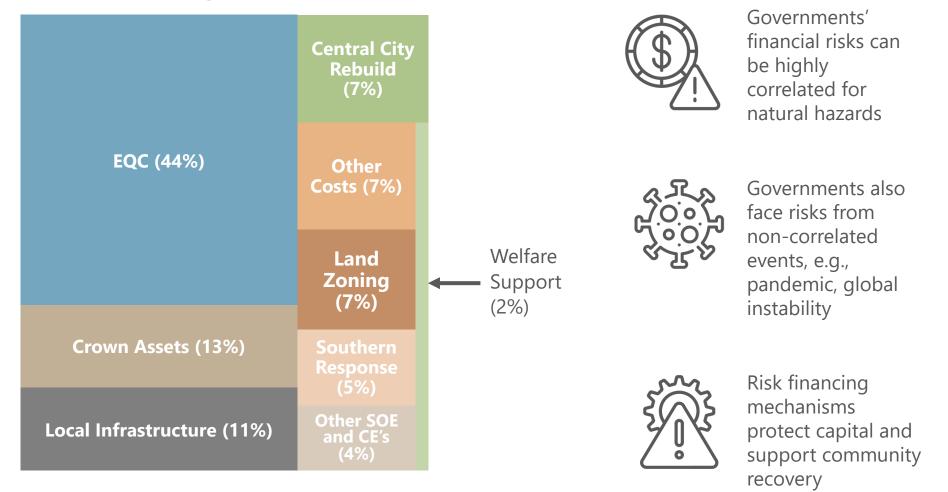


Some Questions



Financial Risks

New Zealand Earthquake Government Liabilities



Source: The Treasury, adapted from the 2015 Budget

Use System Knowledge to Guide Risk Treatment





AVOID Reduce exposure

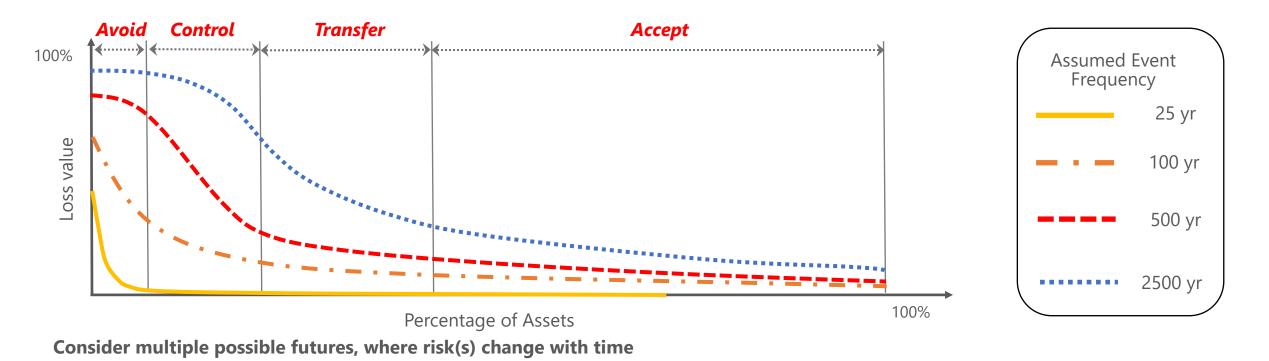
CONTROL Mitigate physical impact



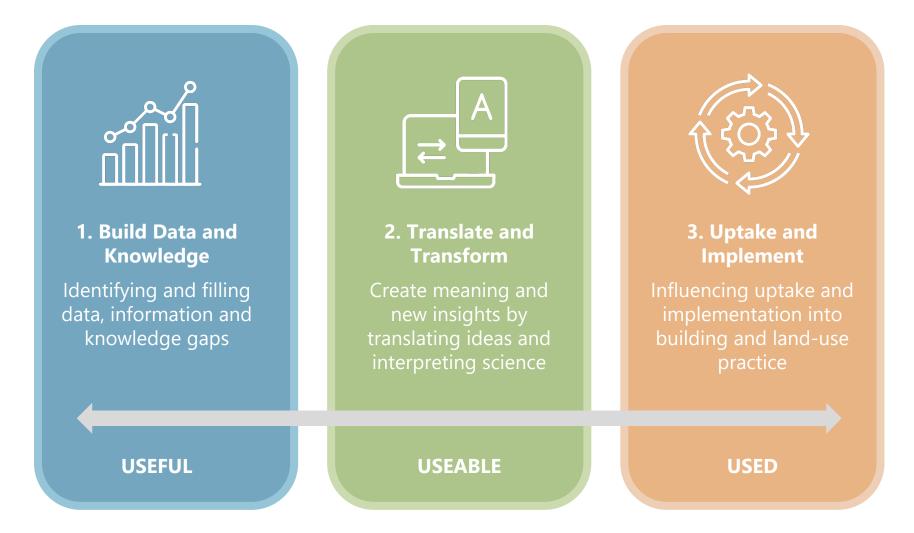
TRANSFER Limit financial loss and aid recovery



ACCEPT Adaptive response arrangements



Make Each Step Count!



Getting Started



Clarify the status of current systems used to support crisis risk assessment and decision making



Establish expectations of a future information system



Identify whose support is needed to align improvements



Clarify roles and responsibilities and sources of technical expertise



Secure necessary authorizations and budgets to calibrate the scope of the Project or initial phase



Agree on the <u>language</u> of the enterprise among all with whom you work



Thinking Ahead



How will the performance of the system be judged?



Ensure some gains can be delivered on short timeframes as well as longer term

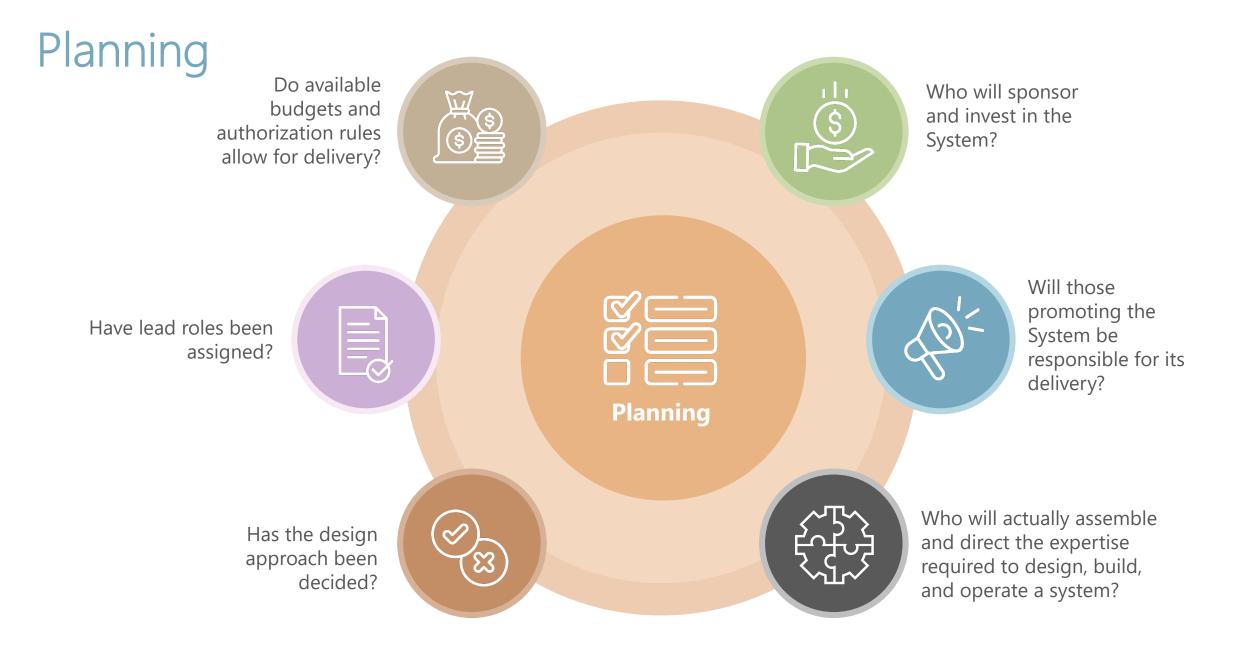


Is your plan adaptable? What if new needs or priorities emerge? What if expected benefits are slower to realise, more difficult to measure, or too remote from individual accountabilities to ensure delivery?



What level of readiness describes those who will be needed to help build and operate an end-to-end system?





A Staged Approach

Sequencing the design of a system will allow different elements to be piloted before expanding the scope



Modularize development to reduce complexity. This approach will help make updates possible as knowledge grows or new needs emerge



Be realistic about the investment or time that may be needed to enhance the system, so that priorities can be set



Fit for Purpose



Ensure that changes to work practices, governance rules, values and assumptions can be addressed collaboratively by those affected. People generally support what they create



If data for certain purposes are lacking, focus on what is available to understand the key gains in decision quality desired. This will encourage creativity and reduce preoccupation with obstacles that can stifle progress



Try to differentiate the information sets that affect <u>Precision</u> from those which affect <u>Accuracy</u>. Most decisions will benefit more from accuracy than precision

Useful, Useable and Used



When considering automation and real-time processes, consider how much faster tools will improve decision quality



Differentiate the capabilities needed for fast outputs from those requiring periodic, but reliable extracts of information. For example, resilience planning may require detailed data and knowledge, but rarely at short notice. Some insurance products, and emergency management may require rapid alerts from earth sensing networks and damage reports from affected areas



An end-to-end system can support both Urgent and Important needs, but development pathways <u>and</u> their operational frameworks may differ



Plan for Special Needs



Early discussion of the necessary skillsets will help anticipate resource constraints, ways to manage around them, and opportunities to collaborate productively



Clarify the capability requirements for technical support as part of imagining the operation of the data system, especially the relationships needed to sustain it



Where Earth sensing and mapping are intrinsic to the system, access to specialist knowledge, underpinned by data and science will be needed

Success Indicators



Decision Quality: Where will decisions benefit most from a System?



Leading Change: What will the introduction of a System mean for existing work practices and coordination. How will this play out?



Trust and Confidence: The quality of the information available to System users is more important than whether it is served at the 'click of a button'. How will this be known?



Agile and Flexible: Not everything has to be available simultaneously to be useful. Emerging issues may reveal new demands



Modular and Sustainable: Agree on a framework to administer the System, which allows for improvements and maintains the confidence of users

Where to Begin?

With?

Funding and mandate for operation and stewardship?

Who? Who Is involved?

When?

How much time given?

?

What?

Which information systems and services?

What?

2

What insights are needed?

When?

2

What priority or speed?

Why?

<u>Why</u> are the decisions needed? (Hazard, Risk, Uncertainty) How? How to lead, govern and sustain to deliver

value?