

- Rose Review
  - Scope & Approach
  - Key Findings & Recommendations
  - RBS/NatWest Women In Business
  - Impact of Rose Review To-Date
- Innovation that supports financing women owned/led businesses
  - Strands
  - Lydia

## The Rose Review was established to provide a fact based view on key interventions to boost female entrepreneurship in the UK

### Scope

The review looks at ways to help women start and grow a business by considering:

- An overview of the current landscape of female entrepreneurship in the UK
- The value at stake for the UK economy of improving female entrepreneurship
- The barriers female entrepreneurs face and how these differ to male entrepreneurs'
- Key interventions to consider to tackle these barriers and unlock value to the UK economy



## How this report differs from existing ones:

- Comprehensive aggregate data and insights from multiple leading sources
- On the ground experience leverage granular RBS internal data to bring to life women's entrepreneur journey and key fall-off points
- Global best practice wealth of global and national case studies to identify most significant opportunities
- Impact led focus on value at stake and levers to help toward UK productivity challenge
- Scalable interventions focus on policy decisions and wider initiatives with potential to scale

## Overview of the approach that was followed

▲ Steering Committee ▲ Govt meeting

	Data/ report collation and initial hypothesis building (2-3 weeks)	Syndication, inputs and validation with entrepreneurs/ thought leaders (4-5 weeks)		Recommendation and reporting (4 weeks)	Roundtables with key influencers/ Report writing
w/c	8 Oct 15 Oct	22 Oct 29 Oct	05 Nov 12 Nov	19 Nov 26 Nov 3/1	10 Dec Jan March
Milestones	▲ Kick-off	<b>A</b>	<b>A</b>	<b>^</b>	
Activities	<ul> <li>Build initial hypotheses on barriers and interventions</li> <li>Review 50+ reports as part of initial data collection and analysis</li> </ul>	<ul> <li>Develop global case studies (Canada, US, Australia, the Netherlands)</li> <li>Assess top-down value at stake of possible initiatives on UK economy based on existing reports/academic papers</li> <li>Refine hypothesis through a series of interviews and workshops</li> <li>Scan current digital solutions available for female entrepreneurs and develop a set of best practices to better engage the target audience</li> </ul>		<ul> <li>Propose list of initiation with expected impact, possible action owner of feasibility</li> <li>Identify key stakehold drive the initiatives and for change</li> <li>Develop execution roadmap for key stakeholders</li> </ul>	<ul> <li>roundtables, finalise</li> <li>the list of attendees</li> <li>and materials</li> <li>Plan an int'l visit to</li> </ul>
Hubs/ Estab- lished entre- preneurs/ Influencers/ Non-entrep.	<ul> <li>Prepare for interview &amp; workshop with hubs, entrepreneurs and other influencers</li> <li>Draft questionnaire</li> </ul>	Conduct interviews:  Hub interviews/ workshops – 50+ across 12 regional hubs. 5 workshops / roundtables  Established entrepreneurs/ influencers/ experts interviews – 50+  Working breakfast session; identify senior influencers for Alison Rose  Launch survey:  200+ non-entrepreneurs – identify barriers for women to becoming entrepreneurs vs. men & int'l peers  200+ entrepreneurs – test barriers/ interventions for female entrepreneurs vs. male		Conduct interviews as need to finalise the recommends and reporting	•

Overview of the research base –over 5000+ survey responses and 100+ in

person interviews



#### Interview role coverage: ~120

 Entrepreneurs (hub and established): ~80+





- Business leaders: 5
- Financing investors: 5





Support/ Academia/ Other: ~25

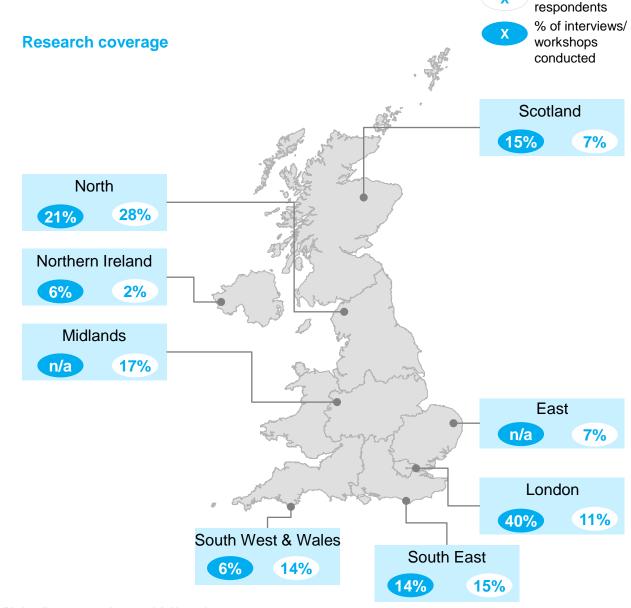


Women's Business Council

#### **Proprietary survey coverage:**

- General population: ~4,000
  - Female: ~2,000
  - Male: ~1,900
- Entrepreneur: ~1,600
- Female: ~1,100
  - Male: ~500

#### Reports coverage: 50+



% of survey

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## Summary of key findings

#### **Key questions answered**

#### **Highlights**

What is the value at stake for the UK economy?

~£250b GVA¹ could be contributed to the UK economy if female entrepreneurs started and scaled businesses at the same rate as UK men, equivalent to ~4 years² of natural GVA growth

What is the current entrepreneurial landscape in the UK?

33% of entrepreneurs in the UK are women compared to 40%+ in peer countries (e.g., US, Canada, Australia)

Women are half as likely as men to start a business (~6% women vs. ~11% men of working age)

Female-led businesses are half as likely as men to reach a turnover in excess of £1m despite women expressing similar growth ambitions for their businesses as men

Women account for less than 25% of entrepreneurs in the five most productive sectors (i.e., Financial services, IT & Communications, Manufacturing and Transportation)

Why is this the case? Challenges to female entrepreneurship There are 5 key challenges that influence women's ability to start and scale businesses relative to men

What can we do about it? Opportunities

We have identified 8 initiatives that could encourage and improve women's ability to start and scale businesses

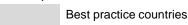
## The UK performs poorly in both female TEA and TEA gender parity relative to other developed economies • East and South Asia and Pacific

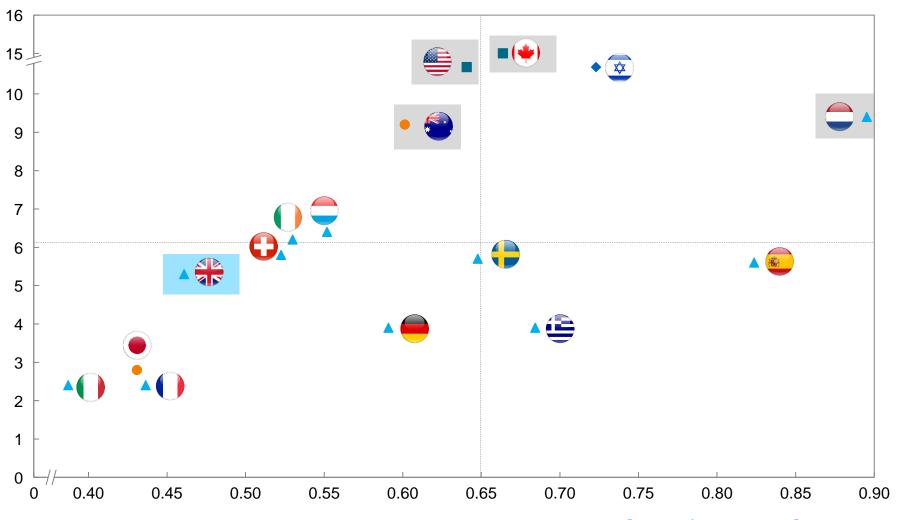
Europe

Middle East and Africa

North America

Total entrepreneurial activity, female – 2017 data, %

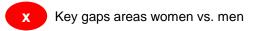




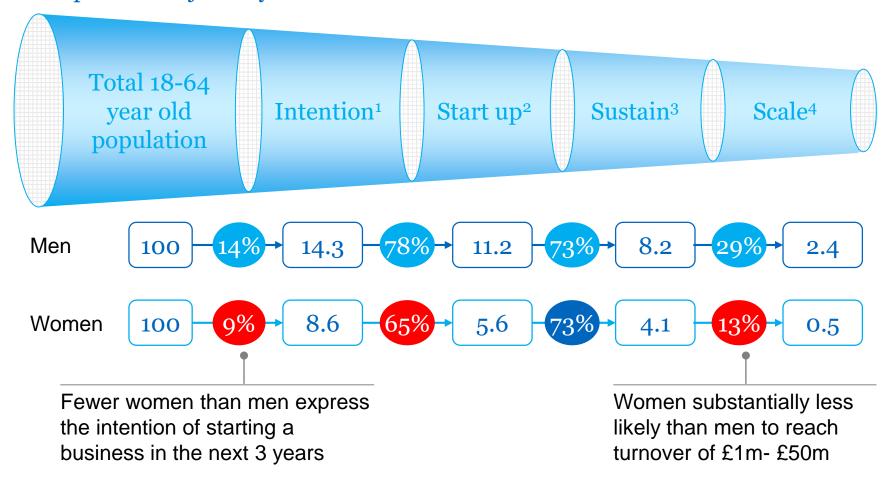
TEA gender parity – 2017 data, %

## UK women are less likely to go from intention to starting a business and half as likely to scale their business

Population and conversion rate at each stage, % of total population



### Entrepreneurial journey

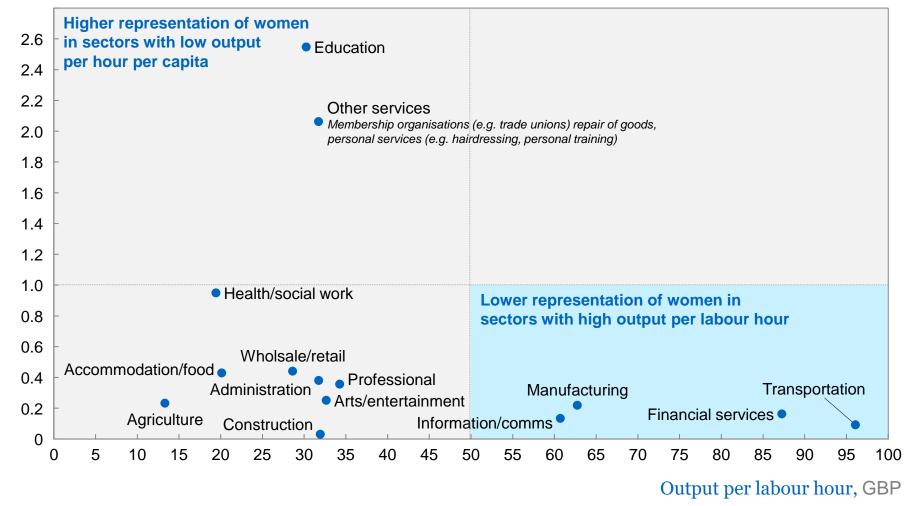


<sup>1</sup> Intention of setting up a business in the next 3 years; 2 Running a business that is less than 3.5 years old; 3 Running a business that is older than 3.5 years; 4 Running a business with a turnover of £1m-£50m – regardless of age

## Female entrepreneurs are substantially under-represented in sectors with high output per hour relative to men • sector<sup>2</sup>

#### Self-employment gender parity

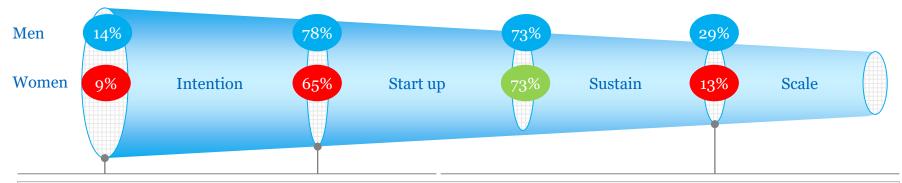
Ratio of % female self-employed with employees to % male self-employed with employees<sup>1</sup>



<sup>1</sup> Excluding output per hour outliers: real estate, and mining; and sectors where data was of poor quality: energy, water, public / defence, and household services; 2 As a % of the total self-employed with employees in a given sector

## There are 5 key barriers that influence women's ability to start and scale businesses relative to men

- x Conversion rates no gap for women vs. men
- Conversion rates key gaps areas women vs. men



- A Low access and awareness of capital
  - Women's average starting capital is 50% below men
  - Women are less aware of funding options available, use credit cards to fund in many cases
- VC are overwhelmingly male (8% of VC investors are women) resulting in a disconnect with female entrepreneurs and experiences of gender biases/ sexism
- Female entrepreneurs are unwilling to use debt as a mechanism for growth as much as men for fear of losing control

- **B** Disproportionate primary care responsibilities
  - Women spend, on average, 60% more time on primary care than men
  - Between age "25-34" and "55-64", female TEA rates decline by 79% vs. 25% for men
- C Lack of self-belief
  - Women are 55% more likely to cite fear of doing it alone as a primary reasons for not starting a business
  - Interviewed women often credit other people for their success and dismiss their own achievements
- D Perceived missing skills & experience
  - 39% of women are confident in their capabilities to start a business vs. 56% of men
  - Women rate themselves less highly in high growth knowledge areas/ skills
  - Women are reticent to be defined as entrepreneurs even several months after setting up their business

- Lack of relatable sponsorship/ mentorship/ role models
  - Women are significantly more likely to seek external validation relative to men but are less likely to identify themselves as having a strong role model and sponsor to help them grow

## Interventions we designed taking into account key learnings from other countries' experiences, in particular the role of government



- Shape your strategy to generate momentum, accountability and aspirational national targets
- Acknowledge the changing role of men e.g., indirect impact of paternity leave policy
- Do not underestimate the impact of de-biasing funders

- Foster a culture of entrepreneur-ship for all
- Centralise information for entrepreneurs
- Adopting multiple large scale policies is required to change the playing field for female entrepreneurs
- Tracking of government policies should be front and centre

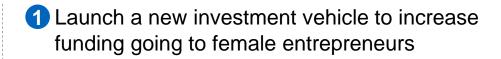
- Deploying a central coordinating body is crucial for large scale impact
- Focus on scaled initiatives rather than a large number of small ones
- Stay relevant by periodically refreshing your strategy
- Coordinate across national assemblies to benefit from each other's experience
- Ensure all nations pursue a strategy based best-in-class practices

Countries in which the government has played a central role in the coordination and implementation of key initiatives

## The report recommended eight actions along three opportunity areas

### **Opportunities**

**Increase funding directed towards** female entrepreneurs



- Provide greater transparency in UK funding allocation
  - 3 Encourage the UK's largest LPs and GPs to further support and invest in female entrepreneurs

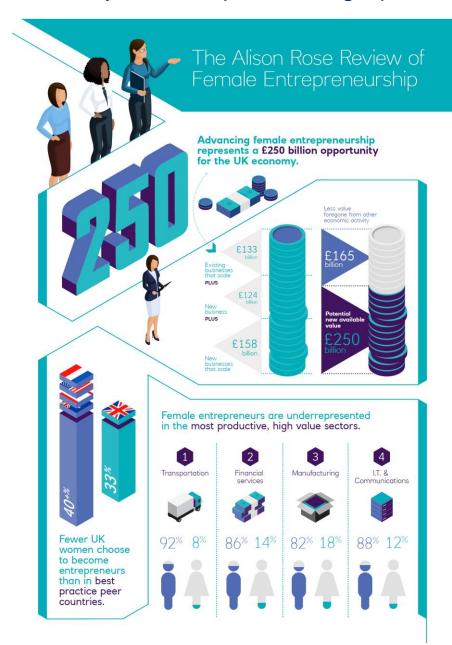
Provide greater family care support for female entrepreneurs B

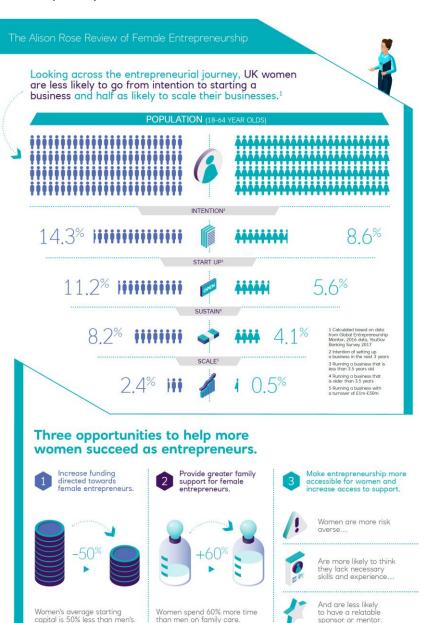


Create new banking products aimed at entrepreneurs with new childcare responsibilities

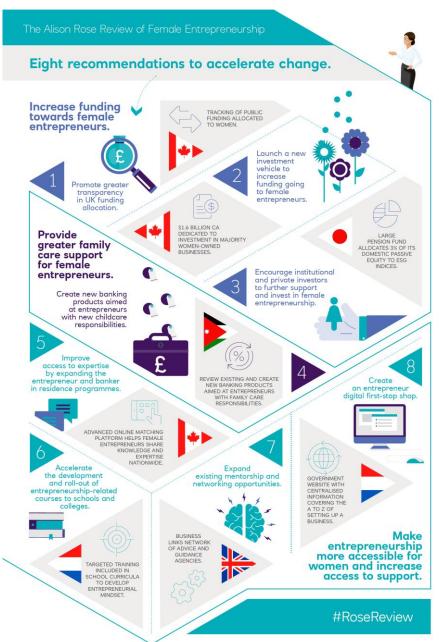
- 'Demystify' entrepreneurialism for women and increase access to support
- Expand existing mentoring and networking opportunities
- 6 Accelerate the development and roll-out of entrepreneurship-related courses to schools
- Improve access to expertise by expanding the entrepreneur and banker in residence programme
- 8 Create an entrepreneur first-stop-shop

## Summary of the report – infographic version (1/2)





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## Women In Business - Customer and Employee Value Proposition



The WiB programme benefits both customer and colleague:					
Customer	Colleague				
Unsurpassed knowledge and sector expertise	Training and Development with CPD				
Access to staff who better understand their needs	Externally recognised qualification with Chartered Banker and everywoman				
Networks	Credibility and confidence in the marketplace				
Targeted marketing and events	A USP to support their business objectives				

Recognition of female entrepreneur role models is a really important part of our proposition:



Opportunities to raise profile, promote business and expand network





women and work appg all party parliamentary group

Enhanced personal brand

## Women In Business: 2019 Strategy



WiB Specialists (externally accredited by Chartered Banker)

- 2018 Over 500 current WIB Specialists pan bank (900 Accredited since 2012)
- Target staff Front line; managerial; inc premier private, business, commercial & corporate
- Bi Annual Call WIB Specialist Strategy Update July/November
- Quarterly WIB Specialist Newsletter

**WIB Team** 

- Team grown from 1 FT to 3FT
- Head of Women in Business
- 2 Enterprise Managers within WIB Team now to allow for expansion of Scope of Strategy
- 2019 Strategy follows the above appointments to reflect increased capability

Target 2019

- Switcher uplift
- Lending uplift
- New Account uplift
- WiB events >300 reach >12k

## Women In Business: Getting the Message Out



## 2017 Marketing Campaign

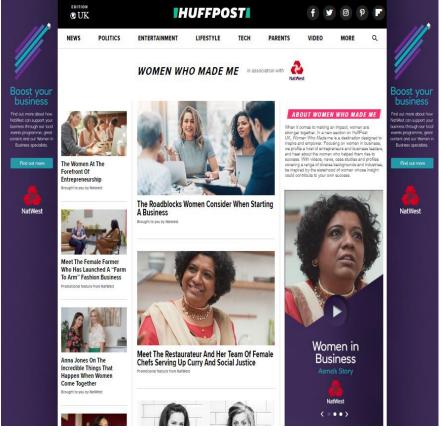


#### NatWest Channel on Huffington Post website 2018





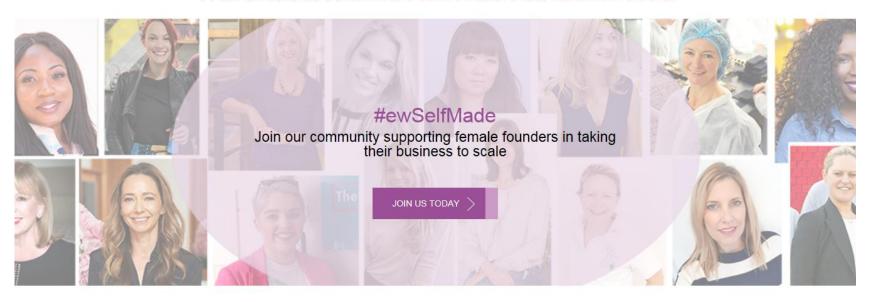




## Women In Business: Strategic Partnerships



#### THE EVERYWOMAN ENTREPRENEURS HUB



## RBS Group's Entrepreneur Accelerator Hubs



#### **NatWest Locations**

London

Brighton

Bristol

Cardiff

Milton Keynes

Birmingham

Manchester

Leeds

Newcastle

#### **Royal Bank Of Scotland Locations**

Edinburgh

Glasgow

#### **Ulster Bank Locations**

Belfast



## Accelerator Hubs: Customer Value Proposition



1

#### **Environment**

The NatWest Accelerator Hubs are not only vibrant, they are fully funded and include up to 18 months of office space, superfast broadband, printing, presentation space and endless tea & coffee! Plus, there's a priceless community of like minded people for peer to peer learning, collaboration and feedback.

2

#### Coaching

Dedicated one-to-one time with experienced development and acceleration managers who have worked with thousands of entrepreneurs, getting them to think differently, pushing them out of their comfort zones and supporting and challenging them as leaders. We surround business owners with insight, challenge, support and the people to take themselves and their businesses further, and faster.

#### **Network**

3

We can connect entrepreneurs to the right people with the knowledge needed to help start, scale and succeed in their business. The connectivity of NatWest and our specialist teams gives access to unrivalled expertise and experience. In addition we offer an extensive mentor and partner network who can deliver specialist insight and skills bespoke to current business challenges. We work with up to 1,000 fast growth Entrepreneurs at anyone time across our 12 Hubs. We look to work with Entrepreneurs who are passionate, growth focussed and who are striving to take their business to the next level.

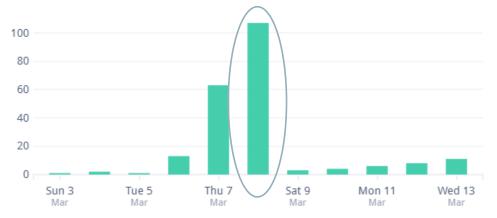
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## Rose Review – Coverage Analysis between March 3<sup>rd</sup> and 13<sup>th</sup>

- 216 media types mentioned Rose Review between March 3<sup>rd</sup> and March 13<sup>th</sup>
- 19% mentioned 'Rose Review' in the headline and summary

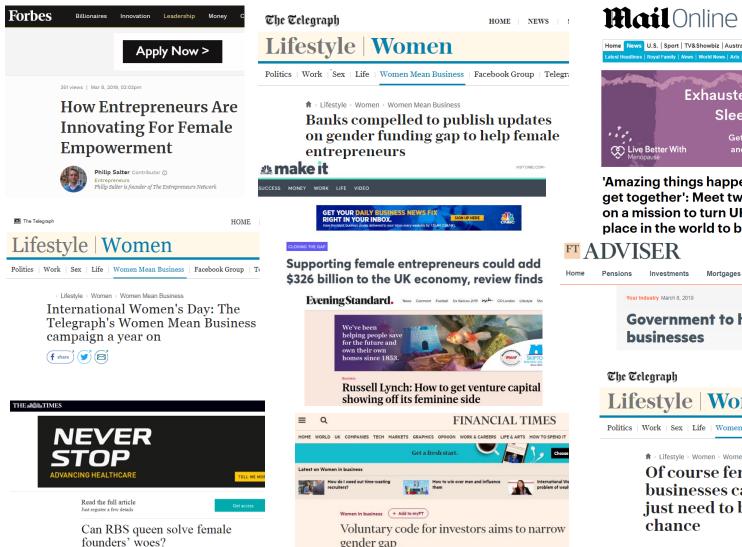


The Rose Review coverage reached its peak on the 8<sup>th</sup> of March, during the official launch, with **107 media types** mentioning 'Rose Review' around the world\*



<sup>\*</sup> This includes coverage in the United States, India, Singapore, Ireland, New Zealand, Thailand, Azerbaijan, Belgium and China

## Rose Review – Coverage Analysis between March 3<sup>rd</sup> and 13<sup>th</sup>



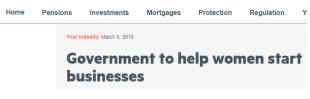
gender gap

Rose Review finds just one in three entrepreneurs in the UK are women

A top banker reports this week on the problems female founders have in raising



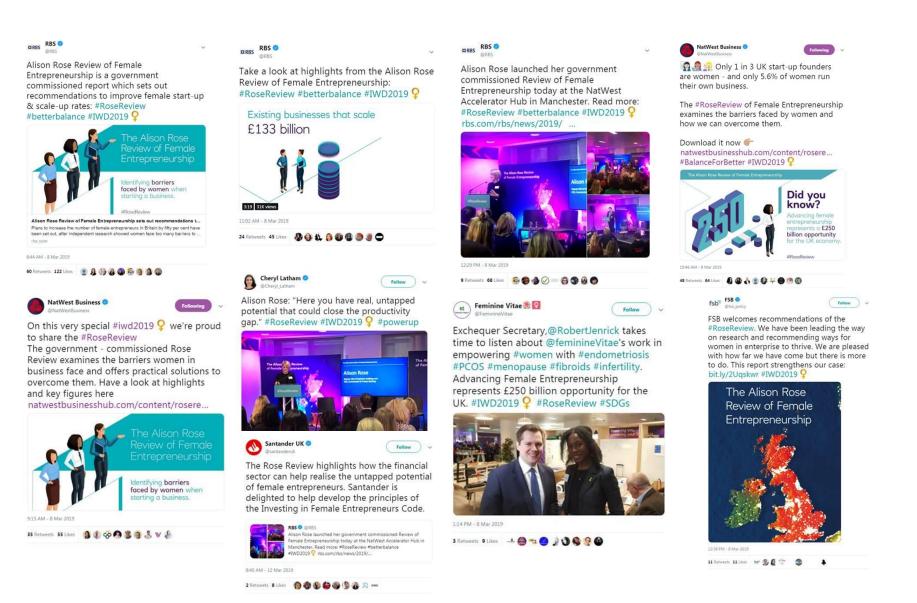
'Amazing things happen when women get together': Meet two entrepreneurs on a mission to turn UK into the 'best place in the world to be female leader'





Of course female-led businesses can scale up, they just need to be given a fair

## Rose Review – Social Media Coverage March 3rd and 13th



## Investing in Women Code signed on 16th July





The Investing in Women Code is a commitment to support the advancement of female entrepreneurship in the United Kingdom by improving female entrepreneurs' access to tools, resources and finance from the financial services sector.

A diverse and inclusive business ecosystem is good for customers, entrepreneurs, businesses, investors, and society. HM Treasury and the signatory firms share a commitment to work in partnership to make the United Kingdom one of the most attractive countries in the world to start and grow a business by advancing female entrepreneurship in the United Kingdom.

The Investing in Women Code recognises that there is already valuable work underway by individual organisations to help women who are seeking to start or scale up their businesses. Signatories to the Investing in Women Code aim to build on this ongoing work.

SOURCE: HM Treasury website 27

## **Expert In Residence**

## **Ongoing EOR**

#### Making it a success

Get the right people (customers, business support, colleagues) to provide the right customer support



## Identify other local experts in

- Accountant
- Solicitor
- · Social media experts
- GDPR



#### Agree Metrics & Objectives

- Number of customers to be supported. surgeries held
- Plan your time, allow scope to be out and promote the partnership



#### **BAU** events

- · Agree themes and areas of support required
- Demonstrate you can do what you say you will do
- Bring in local experts to add value



## residence

#### How we can work together



How we can support each other

#### Patch walking

 Get to know the local area, use the partnership as a reason to speak to clients



#### Chambers/Councils connected

Bring together the local agencies to create a stronger ecosystem



#### Connect/Reconnect

This partnership is a great conversation starter to re-engage with previous prospects

#### Artesian

 Use data to share a prospect list



#### Risk/GDPR

 Have the discussion about how this can work for you both



#### **Financial Literacy:**

Work with local schools and colleges: #Dream Bigger & MoneySense



#### Be consistent

- Use desk/workspace allocated
- Do what you say you will do

## Media Activity



Coast to Capital LEP is working hard to champion female entrepreneurs and women leaders - NatWest's Vicky Stevens has just been appointed Banker in Residence & Julie Kapsalis is Interim Vice Chair & Diversity Champion. @juliekapsalis lepnetwork.net/news-and-event... #EPWomenLeaders





13:18 · 06/06/2019 · Twitter Web Client



Out with the @C2CGrowthHub team today, putting our heads together and discussing our #collaboration approach on better supporting #Entrepreneurship and #businessgrowth we even have a new 4 legged team member on board.



#### Coast to Capital LEP Champions Female Entrepreneurs

Following the publication of the Alison Rose Review of Female Entrepreneurship Coast to Capital is delighted to be chosen as one of two Local Enterprise Partnerships (LEPs) to pilot a 'Banker In Residence'. Picture: Left - Vicky Stevens, Coast to Capital Banker In Residence. Right - Julie Kapsalis, Coast to Capital Interim Vice Chair and Diversity Champion)





# Introducing Back Her Business

Supporting women starting new businesses



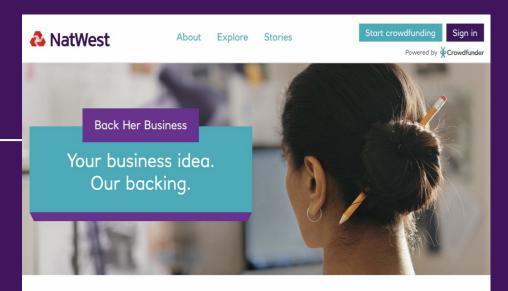
# What is Back Her Business?

A UK wide programme from Royal Bank of Scotland, Ulster Bank and NatWest that aims to tackle the gender gap in business

First female only crowdfunding programme

There's coaching, mentorship and support

There's £1m match funding - and at the heart of it there's crowdfunding...



Helping women turn their ideas into reality



We want to support more women to start businesses, so we've teamed up with Crowdfunder to help you get started. Together we'll help you raise money for your business through crowdfunding, and we'll also provide free coaching, mentoring and opportunities to meet like minded women. What's more we're also offering up to 50% of your fundraising target (max. £5,000) in grant funding for certain successful projects.

You can read more about how this works in our eligibility criteria.

UK residents with new UK projects can apply. Eligibility (including type of project), and specific criteria apply. Fees apply, see the help centre for more details

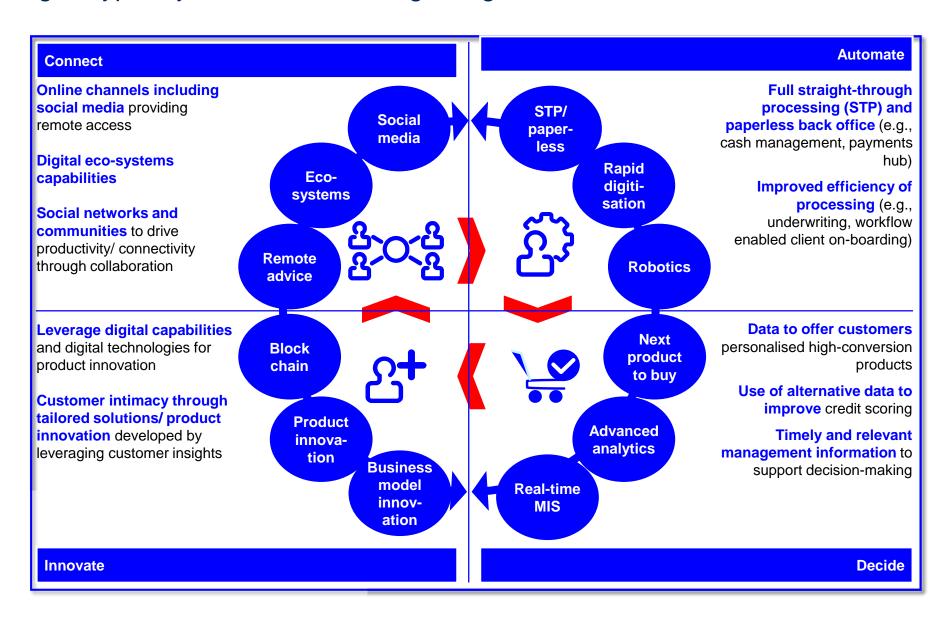


## Back Her Business? - What's the plan?

- Up to £1,000,000 in grant funding will be available through the Back Her Business programme per annum
- Each year we anticipate that through the Back Her Business programme, we'll enable:
  - c. 50,000 women to test their business idea
  - c.5,000 women will successfully crowdfund and start trading
- Back Her Business aim is to help to create an additional 65,000 new female-led businesses by 2025

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## Digital typically transforms banking along four dimensions



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