



DATE 2018-06-08	TECHNICIAN Darren Mann	JOB/ORDER # 8555	REFERENCE TEXT Client reference
FIRST NAME Kenneth	LAST NAME Yang		
BILLING ADDRESS COMPANY / BILLING NAME 1103 - 1455 HOWE ST VANCOUVER, B6Z 1C2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1103 - 1455 HOWE STREET BUZZER: 5047 VANCOUVER, B6Z 1C2 BRITISH COLUMBIA, CANADA	
PHONE 604-351-3682		EMAIL kency7@gmail.com	

**REASON FOR TODAY'S CALL:**

Very slow flow with Grohe single-lever kitchen faucet (picture attached). It's same all hot-cold positions. Working normally for many years. Problem started with sudden higher flow for about 2 weeks. Then suddenly slowed. Slow for about a month and suddenly very slowed even more. The dishwasher sharing same hot water with slow faucet works and sounds normal. All other faucets in apartment are okay. I also found the hot-water valve to the Grohe faucet does not work - remains opened turning all the way, both ways.

**DESCRIPTION OF WORK PERFORMED:**

I repaired the hot and cold shut off valves under the sink (connected to the faucet) by replacing the washers, stems, packing, packing nuts, and handles. I then flushed debris out of the spray hose, spray hose coupling, and spray head. The pressure is back to normal but during testing I noticed a small leak forming around the spray hose coupling. Kenneth is going to contact Grohe and have them send out a new coupling. I showed Kenneth how to swap out the new coupling and told him to contact us with any questions or concerns.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair 1/2" x 3/8" Angle or Straight Stop	\$139.00	\$139.00
1		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$25.00

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

\_\_\_\_\_ 2018-06-08  
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 CUSTOMER SIGNATURE DATE

SUBTOTAL:	\$164.00
GST (5%):	\$8.20
TOTAL:	\$172.20