



DATE 2018-06-22	TECHNICIAN Darren Mann	JOB/ORDER # 8595	REFERENCE TEXT
FIRST NAME Peter		LAST NAME Lo	
BILLING ADDRESS 1001 - 1252 HORNBY ST VANCOUVER, V6Z0A3 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1001 - 1252 HORNBY STREET BUZZER: 2112 VANCOUVER, V6Z0A3 BRITISH COLUMBIA, CANADA	
PHONE 604-345-6280		EMAIL PeterSCLo@live.com	

REASON FOR TODAY'S CALL:

1) Bathtub won't drain 2) Shower aerator clogged with tiny pebbles 3) Bathroom Faucet leaking hot water (currently turned off to prevent more leaks) 4) water pressure in suite (Kitchen & both bathrooms) have lowered recently

DESCRIPTION OF WORK PERFORMED:

Master Ensuite: The lavatory faucet was leaking water onto the countertop and the hot and cold shut off valves (under the sink, connected to the faucet) were breaking down internally, causing bits of black rubber from within the valves to break off and clog up the aerator. I first repaired these valves by replacing the washers, stems, packing, packing nuts, and handles. I then replaced the cartridge within the faucet (K35B) and tested by filling and draining the sink multiple times.
 *Guest Bathroom: -I cleared hair from the top of the tub drain. -I suggested contacting American Standard to have new mixing & pressure balance cartridges mailed out. *The lower water pressure within the unit is likely caused by debris within the waterlines clogging up filters/aerators. Unfortunately the aerators require removal tools that I do not have.

TECHNICIAN RECOMMENDATIONS:

Peter will contact American Standard and order mixing & pressure balance cartridges, as well as integral shut off valves for the guest bathroom shower valve. He will also be ordering a new diverter spool and aerator removal tool for the kitchen faucet.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Lav Faucet Single Lever Cartridge - Standard	\$159.00	\$159.00
2		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$50.00

SUBTOTAL:	\$209.00
GST (5%):	\$10.45
TOTAL:	\$219.45

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Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-06-22

CUSTOMER SIGNATURE

DATE