



DATE 2018-06-25	TECHNICIAN Darren Mann	JOB/ORDER # 8604	REFERENCE TEXT
FIRST NAME Fay	LAST NAME Hosseini		
BILLING ADDRESS 1389 INGLEWOOD AVE WEST VANCOUVER, V7T1Y8 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1633 - 938 SMITHE ST OLEKSANDRA: 1.236.777.0706 BUZ#2744 WEST VANCOUVER, BRITISH COLUMBIA, CANADA	
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REASON FOR TODAY'S CALL:

1) When our washroom sink tap is wide open it starts leaking from the top (back side of the tap) as well as we noticed some water collecting over time inside the sink cabinet (pictures attached). 2) Secondly our faucet in the kitchen, it is pretty loose and may need some tightening.

DESCRIPTION OF WORK PERFORMED:

LAVATORY FAUCET: The cartridge within the faucet was leaking through the stem, out of the back of the handle onto the top of the sink, and down to the cabinet below. I replaced the cartridge(K35B) within the faucet and tested. During testing I noticed the sink was draining slowly. I removed a large clump of hair just under the drain stopper and tested again by filling and draining the sink multiple times. KITCHEN FAUCET: The body of the faucet is a little loose where it attaches to the cover plate. Unfortunately this connection is made during manufacturing and there is no way to tighten it. The faucet is in good working order, it's just a little wobbly when turning side to side.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Lav Faucet Single Lever Cartridge - Standard	\$159.00	\$159.00

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$159.00
GST (5%):	\$7.95
TOTAL:	\$166.95

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 CUSTOMER SIGNATURE DATE