



DATE 2018-07-25	TECHNICIAN Darren Mann	JOB/ORDER # 8680	REFERENCE TEXT
FIRST NAME Cyrus	LAST NAME Navabi		
BILLING ADDRESS 1468 SEYMOUR MEWS VANCOUVER, V6Z3E7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1468 SEYMOUR MEWS VANCOUVER, V6Z3E7 BRITISH COLUMBIA, CANADA	
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**REASON FOR TODAY'S CALL:**

Thanks for coming to our home today and looking at the master bathroom. I understand you inspected the toilet and that it was installed incorrectly (without a wax seal?). Given that the same installers installed the other two toilets, can you please come back one day to inspect and repair the other two as well if they need it? Pilar says that one of the screws was also previously damaged - can you bring replacements?

**DESCRIPTION OF WORK PERFORMED:**

I removed the toilets in the guest ensuite bathroom and the powder room and found both of these toilet to be missing the wax seals in between the Toto floor sockets and floor flanges. I reset these toilet with new wax seal and supply lines. Unfortunately I don't have a replacement screw to replace the one that was stripped on the right side of the toilet in the master bathroom but have reached out to Toto and will let you know when I hear back.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2		Replace Toilet Wax Seal - DISCOUNTED	\$169.00	\$338.00
SUBTOTAL:				\$338.00
GST (5%):				\$16.90
TOTAL:				\$354.90

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

\_\_\_\_\_ 2018-07-25  
 CUSTOMER SIGNATURE DATE