



DATE 2018-07-04	TECHNICIAN Darren Mann	JOB/ORDER # 8632	REFERENCE TEXT Client reference
FIRST NAME jessica		LAST NAME zhan	
BILLING ADDRESS COMPANY / BILLING NAME 706 - 1833 CROWE ST VANCOUVER, V5Y 0A2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 706 - 1833 CROWE ST BUZZER: N/A VANCOUVER, V5Y 0A2 BRITISH COLUMBIA, CANADA	
PHONE 778.861.3558		EMAIL jessicazhan@hotmail.com	

REASON FOR TODAY'S CALL:  
 Shower- poor water flow coming out of my hot water tap

DESCRIPTION OF WORK PERFORMED:  
 July4: I removed the cartridge within the shower valve and found pieces of black rubber stuck inside the hot inlet to the cartridge. I believe this rubber is coming from the hot integral shut off valve. I will cleaned out the cartridge and reinstalled. The valve is in good working order for now but parts will have to be ordered from Paini.  
 AUG13: Jessica ordered a new mixing/pressure balance cartridge, as well as replacement parts for the integral stops. The parts sent for the integral shut off valves were just the stems that actuate the actual shut off valves which appear to be built into the rough in valve. Unfortunately it looks like the only way to replace the actual integrals would be to replace the entire rough in valve. I flushed bits of rubber and debris out of the rough in valve, then I installed the new cartridge. It is currently in good working order but the more the integrals break down the more debris will find its way into this new cartridge.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2		Labour	\$109.00	\$218.00
SUBTOTAL:				\$218.00
GST (5%):				\$10.90
TOTAL:				\$228.90

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY  
**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.



2018-07-04

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 CUSTOMER SIGNATURE DATE