



DATE 2018-08-07	TECHNICIAN Darren Mann	JOB/ORDER # 8744	REFERENCE TEXT Client reference
FIRST NAME Ivy		LAST NAME Borja	
BILLING ADDRESS COMPANY / BILLING NAME 315 - 3228 TUPPER ST VANCOUVER , V5Z 4S7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 315 - 3228 TUPPER ST, BUZZER 7254 TANNER WATTENYE: (604) 812-2384? (CALL FOR ENTRY) VANCOUVER , V5Z 4S7 BRITISH COLUMBIA, CANADA	
PHONE 1.407.269.2663		EMAIL ivyandryan@gmail.com	

REASON FOR TODAY'S CALL:

Shower has slow leak at shower head and tub faucet depending on where the diverter is pointing to. Diverter part is loose as well. I've obtained replacement parts from Danze which include new diverter valve and shower flange under our warranty and they said these are the parts that will rectify the issue. Danze may have a replacement instructions available for the fix. We were going to do the repair ourselves but the parts did not arrive in time when we were in Vancouver. I can send photos once my tenant takes pics. Please let me know quote when you are able. Thank you!! *Kimberly(tenant): 604-839-8370

DESCRIPTION OF WORK PERFORMED:

AUG7: The wrong parts were sent by Danze. AUG23: -The wrong parts were sent again by Danze. I was however able to use Delta seats & springs that actually solved the issue of the water constantly running for now. I will contact Danze and have them send out genuine Danze parts and install them once they arrive. -The tub/shower diverter spool was leaking and I was able to find the correct parts in my spare parts box. I installed the new diverter spool and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2		Labour	\$109.00	\$218.00
			SUBTOTAL:	\$218.00
			GST (5%):	\$10.90
			TOTAL:	\$228.90

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-08-07

 CUSTOMER SIGNATURE

 DATE