



DATE 2018-09-14	TECHNICIAN Darren Mann	JOB/ORDER # 8861	REFERENCE TEXT Client reference
FIRST NAME Joanna		LAST NAME Marrin	
BILLING ADDRESS COMPANY / BILLING NAME 705 - 1483 HOMER ST VANCOUVER, V6Z 3C7 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 705 - 1483 HOMER ST, BUZZER 1028(3101) THE TENANTS ARE CORRINE AND DOUGLAS TRONSGARD (604-828-6178 AND 604-653-6167 RESPECTIVELY) VANCOUVER, V6Z 3C7 BRITISH COLUMBIA, CANADA	
PHONE 1.310.666.3171		EMAIL joannamarrin@yahoo.com	

REASON FOR TODAY'S CALL:

The main problem is with the master bathtub - it has not been turned on in months b/c there is a noise coming from the pipes and we'd like to be able to use it. (Also, the master shower does not have strong pressure, but that issue is only secondary.)

DESCRIPTION OF WORK PERFORMED:

The tenants reported gurgling noises coming from the tub/shower drains in the master bathroom. This noise was heard periodically, and at times where no fixtures within the bathroom were being used. I used the PowerSpin drain snake to clear hair from the drains and tested by filling and draining the tub and shower (**The owner said that if she had spoken to me while I was onsite she wouldn't have ok'd the drain cleaning. It has been taken off of the invoice). The shower head was barely letting water out. I installed a spare shower head I had in the van (free of charge). -There is leaking coming from the top of the tub filler spout when in use. Unfortunately parts for this are no longer available and the faucet will have to be replaced.

TECHNICIAN RECOMMENDATIONS:

The tub and shower drains are now flowing freely. If the issue with the gurgling sound (when the fixtures are not in use) persist, the building will have to be notified because there could in that case be congestion in the building's main drainage.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Clean drain using PowerSpin / Tub/Shower	\$139.00	\$139.00
1		Owner requested the drain cleaning service be taken off of the invoice	-\$139.00	-\$139.00
1		Labour (Minimum call out fee)	\$109.00	\$109.00
			SUBTOTAL:	\$109.00
			GST (5%):	\$5.45
			TOTAL:	\$114.45

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Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

 CUSTOMER SIGNATURE

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