



DATE 2018-09-28	TECHNICIAN Darren Mann	JOB/ORDER # 8890	REFERENCE TEXT Client reference
FIRST NAME Christina		LAST NAME Lin	
BILLING ADDRESS COMPANY / BILLING NAME 989 RICHARDS STREET VANCOUVER, V6B 6R6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #1606 - 989 RICHARDS STREET, BUZZER 1660 VANCOUVER, V6B 6R6 BRITISH COLUMBIA, CANADA	
PHONE 604.722.5764		EMAIL clin1202@hotmail.com	

REASON FOR TODAY'S CALL:

Hi! We have been getting a sewer gas smell in one area of the apartment. We tried to air it out, but the smell keeps coming back in. Our showers, toilets, kitchen and bathroom sinks, dishwasher, clothes washer are all working fine. We don't know where the smell is coming from. Btw, our building has had multiple water shutdowns in the past two weeks. Let us know if you can help? Thanks! Christina and Blake

DESCRIPTION OF WORK PERFORMED:

The smell reported in the bathroom is more of a natural gas smell than a sewer gas smell. I confirmed this by opening up the P-trap under the lavatory sink and we could definitely tell it was a different smell coming from the open drain stack. In opening up the trap under the sink I noticed the P-trap union nut was cracked. I repiped the ABS drainage and tested by filling and draining the sink multiple times.

TECHNICIAN RECOMMENDATIONS:

I've suggested calling Fortis BC to have them test the air quality right away and potentially track down a leak in the gas system.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Re-Pipe ABS Drainage - Lavatory	\$149.00	\$149.00
			SUBTOTAL:	\$149.00
			GST (5%):	\$7.45
			TOTAL:	\$156.45

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-09-28

CUSTOMER SIGNATURE

DATE