



DATE 2018-11-26	TECHNICIAN Darren Mann	JOB/ORDER # 9006	REFERENCE TEXT Client reference
FIRST NAME Hanh(Sue)		LAST NAME Ngo	
BILLING ADDRESS COMPANY / BILLING NAME 405 - 950 CAMBIE ST. VANCOUVER, V6B 5X5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 405 - 950 CAMBIE ST. , BUZZER 0021 VANCOUVER, V6B 5X5 BRITISH COLUMBIA, CANADA	
PHONE 604.600.4245		EMAIL hanhsue@hotmail.com	

REASON FOR TODAY'S CALL:  
No hot water coming from tub/shower.

DESCRIPTION OF WORK PERFORMED:  
NOV26: I made a trip to the unit and found that the thermostatic cartridge is starting to fail. I will contact Riobel and order a replacement. NOV30: Riobel provided a new Thermostatic cartridge free under warranty. I installed the new Thermostatic cartridge and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2		Labour	\$109.00	\$218.00

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2018-11-26

CUSTOMER SIGNATURE

DATE

SUBTOTAL:	\$218.00
GST (5%):	\$10.90
TOTAL:	\$228.90