



|   |                           |   |                                    |
|---|---------------------------|---|------------------------------------|
| DATE<br>2018-11-30  | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>9000   | REFERENCE TEXT<br>Client reference |
| FIRST NAME<br>Lara  |                           | LAST NAME<br>Hamburg  |                                    |
| BILLING ADDRESS<br>COMPANY / BILLING NAME<br>T21 - 888 BEACH AVE<br>VANCOUVER, V6Z2P9<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>T21 - 888 BEACH AVE<br>MICHAEL(HUSBAND): 778-773-5997<br>VANCOUVER, V6Z2P9<br>BRITISH COLUMBIA, CANADA |                                    |
| PHONE<br>604.434.5501   |                           | EMAIL<br>lhamburg@telus.net   |                                    |

REASON FOR TODAY'S CALL:  
Remove toilet and disconnect vanity plumbing.

DESCRIPTION OF WORK PERFORMED:  
 --NOV30: (POWDER ROOM)-I disconnected the vanity and capped the drain and shut off valves. -I disconnected the toilet, capped the shut off valve, and removed the toilet from the bathroom. --JAN11: (POWDER ROOM)-I reinstalled the vanity and tested by filling and draining the sink multiple times. -I dry fit the toilet and found that the floor was floating around the flange causing the flange to raise and lower when the toilet rocked side to side. I will have to return and secure the flange using a repair flange ring and smack pins. (MASTER ENSUITE) -I lifted and reset the toilet with a new MaxWax wax ring and braided supply line. JAN18: (POWDER ROOM) -I secured the floor flange with a repair ring and installed the toilet with a new MaxWax wax ring and braided supply line. Tested and in good working order. JAN23: (GUEST ENSUITE) -I lifted the toilet and found the floor flange to be broken, completely. The original installers chipped out a broken flange, added a wax ring, then a brass repair flange, then another wax ring before setting the toilet. I will have to figure out a way to properly install a new floor flange. JAN30: (GUEST ENSUITE) -I installed a twist & set floor flange, applied bonding agent on the concrete around the broken flange, and filled the area with concrete. FEB4: I secured the new twist and set flange using 4 smack pins, installed the toilet(using a regular wax ring because the Max Wax wouldn't fit), and tested by flushing multiple times before silencing around the base of the toilet.

| QTY. | CODE | DESCRIPTION   | UNIT PRICE | PRICE    |
|------|------|---|------------|----------|
| 10   |      | Discount Labour   | \$99.00    | \$990.00 |
| 1    |      | Materials(repair flange, twist & set, MaxWax wax rings, supply lines, concrete, bonding agent, smack pins.) | \$100.00   | \$100.00 |

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

|           |            |
|-----------|------------|
| SUBTOTAL: | \$1,090.00 |
| GST (5%): | \$54.50    |
| TOTAL:    | \$1,144.50 |

2018-11-30

---

CUSTOMER SIGNATURE

DATE