



DATE 2019-02-07	TECHNICIAN Darren Mann	JOB/ORDER # 9165	REFERENCE TEXT Client reference
FIRST NAME Susan		LAST NAME Schirk	
BILLING ADDRESS 2 - 1954 WEST 11TH AVE VANCOUVER, V6J 2C6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2 - 1954 WEST 11TH AVE NO BUZ VANCOUVER, V6J 2C6 BRITISH COLUMBIA, CANADA	
PHONE 604.537.6205		EMAIL sschirk@shaw.ca	

REASON FOR TODAY'S CALL:

The toilet makes noise after we flush it..... we have to press the handle down a second time for it to stop or hold it down for longer the first time.

DESCRIPTION OF WORK PERFORMED:

The flapper was getting caught up on the float of the fillvalve. I also noticed that water was spraying out of the top of the fillvalve when the tank was filling. I replaced the FillValve and supply line and tested.

TECHNICIAN RECOMMENDATIONS:

I noticed during testing that the toilet was not fully secured to the floor. Upon further inspection I found the right side of the floor flange to be broken(the Tee-bolt was completely removable). The toilet will have to be lifted and floor flange repaired before resetting the toilet. I inspected the other 2 toilets while onsite and found issues with them as well. I will email a quote for repair.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace toilet FillValve - standard	\$159.00	\$159.00
			SUBTOTAL:	\$159.00
			GST (5%):	\$7.95
			TOTAL:	\$166.95

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Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2019-02-07

CUSTOMER SIGNATURE

DATE