



DATE 2019-02-05	TECHNICIAN Darren Mann	JOB/ORDER # 9163	REFERENCE TEXT Client reference
FIRST NAME Colin		LAST NAME Doig	
BILLING ADDRESS RE/MAX CREST REALTY WESTSIDE 1428 WEST 7TH AVE VANCOUVER, V6H1C1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 91 EAST 16TH AVE KEYS AVAILABLE FOR PICKUP AT OFFICE. VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.417.9003		EMAIL colin@colindoig.com	

REASON FOR TODAY'S CALL:
Leak from upstairs tub/shower

DESCRIPTION OF WORK PERFORMED:

FEB5: There is moisture in the ceiling of the en-suite bathroom on the second floor. When I arrived onsite the shower valve trim and the trim around the tub spout in the bathroom on the 3rd floor had been removed by someone sent over by the developer. There didn't seem to be any sign of leaking around the valve or tub spout. I was informed that whoever made the visit before me also removed and reinstalled the tub drain. I cut an access in the ceiling where the moisture was visible(2nd floor en-suite) and could see water dripping through the spray insulation. I began to chip away at the insulation and found water to be dripping from the cold waterline that supply's the shower valve above. I used a flexible camera through the opening around the shower valve in the 3rd floor bathroom and could see drips of water running down the hot waterline. I cannot see where exactly the water is originating from but it seems to be somewhere between where it connects to the shower valve and where it passes through the floor. FEB6: I removed the tile around the tub spout to gain access to the waterlines in the wall and found several areas(Hot & Cold Lines)where the Wirsbo piping had been scored, likely by a box cutter. Two of the three marks didn't seem to be actively leaking but the third(on the hot supply line) was. I cut out the areas with the markings and replaced with new Wirsbo piping(the pieces I cut out were left onsite with the shower valve trim). FEB7: I made another visit and cannot see any new moisture leaking form the 3rd floor bathroom but there was still a lot of moisture in the wall below. I cut a hole in the wall above the window and removed a piece of insulation that was soaking wet. It would be a good idea to have a restoration company in to asses how much more of the wall should be opened up to mitigate mold accumulation.

TECHNICIAN RECOMMENDATIONS:

I left 2 clips on the tub lip to secure the hot and cold waterlines. I also noticed the support for the tub spout 90 is coming loose, this should be secured properly before the tile is reinstalled.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
6.5		Discount Labour	\$99.00	\$643.50
			SUBTOTAL:	\$643.50
			GST (5%):	\$32.18
			TOTAL:	\$675.68

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 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2019-02-05

 CUSTOMER SIGNATURE DATE