



DATE 2019-02-13	TECHNICIAN Darren Mann	JOB/ORDER # 9173	REFERENCE TEXT Client reference
FIRST NAME Catherine		LAST NAME Hajnal	
BILLING ADDRESS COMPANY / BILLING NAME 603 - 1690 WEST 8TH AVE VANCOUVER, V6J 0B1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 603 - 1690 WEST 8TH AVE, BUZZER 5029 VANCOUVER, V6J 0B1 BRITISH COLUMBIA, CANADA	
PHONE 778-987-5598		EMAIL catherine@lifefundamentals.com	

REASON FOR TODAY'S CALL:

Toilet that was serviced last time is leaking again, though suspect different part/location. Water is again emptying out of the toilette tank so that periodically I hear the tank refilling. When I turn the water value off overnight, water levels drop in both the bowl and the tank. I have a one piece toilette. About 10 years old. White. Brand unclear. There is no logo/name on the outside and I cannot read what is stamped on the inside of the tank. Don't like that this is wasting water, and in between the tank refilling, when I go to flush, there is often not enough water & pressure for a good flush. Thinking this is not just about the flapper given that was replaced last time - some valve/seal too? I was also wondering if the problem is substantive, whether it is better to replace the toilet. Please advise. Thanks!

DESCRIPTION OF WORK PERFORMED:

There was a tiny bubble forming on the flapper gasket. I used a knife to pop this tiny bubble and showed Catherine how to do this if the bubbles return.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00
SUBTOTAL:				\$109.00
GST (5%):				\$5.45
TOTAL:				\$114.45

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 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2019-02-13

CUSTOMER SIGNATURE

DATE