



DATE 2019-04-11	TECHNICIAN Darren Mann	JOB/ORDER # 9311	REFERENCE TEXT 19-0554
FIRST NAME Advent		LAST NAME Admin	
BILLING ADDRESS ADVENT REAL ESTATE SERVICES LTD. #204 - 1168 HAMILTON ST VANCOUVER, V6B2S2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1302 - 1159 MAIN ST, BUZ#1066 ALLISON: 604.842.1057 CLEARANCE: 604.618.7527 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.736.6478		EMAIL andrea@adventvancouver.com	

REASON FOR TODAY'S CALL:

Main Bathroom: Shower cartridge or diverter requires repair. Tenant says when they switch from cold to hot the water pressure drops causing the lower piece on the water faucet to change back to tub faucet mode and not shower head mode.

DESCRIPTION OF WORK PERFORMED:

I removed the trim and handle and found the valve cartridge to be leaking out of the stem. I also noticed the tub spout was loosely connected, and possibly malfunctioning. I replaced the cartridge(Temp ii) as well as the tub spout. The tub spout diverter now stays active no matter hot high you set the temperature but the pressure is still quite low. If the problem persists the rough in valve behind the wall may have to be replaced.

TECHNICIAN RECOMMENDATIONS:

There is cracking in the tile around the tub spout. I used silicone to try and seal it but if the cracking gets worse this tile may have to be replaced.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Shower Cartridge - Temp II	\$209.00	\$209.00
1		Tub Spout W Diverter	\$59.00	\$59.00
			SUBTOTAL:	\$268.00
			GST (5%):	\$13.40
			TOTAL:	\$281.40

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www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE