

Phone: 604.727.4484 yaletownplumbing.com



HST #837181627

DATE 2019-05-06	TECHNICIAN Darren Mann		JOB/ORDER # 9339	REFERENCE TEXT Client reference
FIRST NAME Judy		LAST NAME Nguik		
BILLING ADDRESS COMPANY / BILLING I 1708 - 193 AQUARIUS VANCOUVER, V6Z 2Z BRITISH COLUMBIA, (MEWS 2		SERVICE ADDRES 1708 - 193 AQUAF VANCOUVER, V62 BRITISH COLUME	RIUS MEWS, BUZZER 1101 Z 2Z2
PHONE 604.910.7789			EMAIL Judynguik@hotma	il.com

REASON FOR TODAY'S CALL:

Hi there, The bathtub spout has been leaky for a while and wondering if you wouldn't mind dropping in to have a look? If I turn off the tap while the water is coming out of the spout, then the water drips non stop. It only completely stop dripping if I turn off the tap while the shower is being used. And sometimes it takes up to a minute to stop completely. I'm thinking the parts are about 20 yrs old would it need replacements? *guest bathroom cartridge was replaced July10 / 2018

DESCRIPTION OF WORK PERFORMED:

GUEST BATHROOM: -The shower handle was not turning all the way to the off position. I adjusted the handle and it is now turning off just fine. -The toilet was taking a very long time to fill after a flush and the flapper was warping. I replaced the fillvalve, flapper, and supply line. Tested and in good working order. -The Shower Head was spraying out of the sides. I installed a new Delta shower head and tested. During testing we found there to be water hammer occurring when the shower was activated. I believed this to be caused by the tub spout diverter so I replaced it but the issue persisted. I then installed a new temp ii cartridge but that didn?t resolve the issue either. I reinstalled the existing temp ii cartridge and turned the integral stops to a partially closed position which seems to have done the trick. ENSUITE BATHROOM: -The toilet was taking a very long time to fill after a flush. I replaced the fillvalve and supply line. Tested and in good working order.-The Shower Head was spraying out of the sides. I installed a new Delta shower head and tested.

Ger i .	CODE	DESCRIPTION	UNIT PRICE	PRICE
1	II R	Replace Toilet FillValve, Flapper, Supply - Standard	\$169.00	\$169.00
1		Replace Toilet FillValve & Supply - ADD-ON PRICING	\$89.00	\$89.00
2		Delta Shower Head	\$20.00	\$40.00
Gwe us Feedback WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY			SUBTOTAL:	\$298.00
	it our feedbac	LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF	GST (5%):	\$14.90
www.yaletownplumbing.com/feedback [1] Fill in the required details from your			TOTAL:	\$312.90

Thank You!

invoice and tell us how we did.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2019-05-06

CUSTOMER SIGNATURE

DATE