



DATE 2019-07-18	TECHNICIAN Darren Mann	JOB/ORDER # 9526	REFERENCE TEXT 19-1007
FIRST NAME Advent		LAST NAME Admin	
BILLING ADDRESS ADVENT REAL ESTATE SERVICES LTD. #204 - 1168 HAMILTON ST VANCOUVER, V6B2S2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1803 - 1775 QUEBEC ST, BUZ#119 MATT: 778.968.2477 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.736.6478		EMAIL andrea@adventvancouver.com	

REASON FOR TODAY'S CALL:

-Toilet: This toilet flushes with two buttons on top. One button is jammed down. -Garburator underneath the sink: The waste disposal unit makes an electrical sound but nothing happens. I held the reset button down and unplugged it and it still did not work. -Bathroom Tub: Please look at the bathroom tub and advise on the situation.

DESCRIPTION OF WORK PERFORMED:

GUEST BATHROOM: -The lavatory sink wasn't draining well. I removed sludge from the top of the drain and it is now flowing freely. -The toilet flush valve gasket was warped, causing it to refill periodically. I replaced this flush valve gasket and it is now flushing normally. However, the full flush button works as it should but the rod attached to the half flush button is missing so there is no half flush. KITCHEN: -The garburator was jammed. I was able to get it unjammed and installed a new splash guard and plug as the original was missing. Tested by filling and draining the sink multiple times.

TECHNICIAN RECOMMENDATIONS:

*The crack in the tub seems pretty bad. Unfortunately I cannot tell if the water is leaking through or not, a tub repair company will have to be called in to inspect. -To allow for half flushes in the guest bathroom, toilet parts would have to be ordered from Kohler.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Discount Labour	\$99.00	\$99.00
1		Flush Valve Gasket	\$15.00	\$15.00
1		Splash Guard & Plug (Waste King)	\$15.00	\$15.00

SUBTOTAL:	\$129.00
GST (5%):	\$6.45
TOTAL:	\$135.45

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 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE