



|   |                           |   |                                    |
|---|---------------------------|---|------------------------------------|
| DATE<br>2019-09-10  | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>9627   | REFERENCE TEXT<br>Client reference |
| FIRST NAME<br>Carole  | LAST NAME<br>Harris       |   |                                    |
| BILLING ADDRESS<br>COMPANY / BILLING NAME<br>9A - 199 DRAKE ST<br>VANCOUVER, V6Z2T9<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>9A - 199 DRAKE ST, BUZZER 539<br>VANCOUVER, V6Z2T9<br>BRITISH COLUMBIA, CANADA |                                    |
| PHONE<br>604.899.8010   |                           | EMAIL<br>caroleh135@gmail.com   |                                    |

REASON FOR TODAY'S CALL:  
 The overflow in the kitchen sink is broken and it's showing just the pipe. Also my shower tap just keeps turning round so I'm using the other bathroom.

DESCRIPTION OF WORK PERFORMED:  
 --SEP10: -The en-suite shower handle was loose, I tightened this handle and the water turns on/off as it should. I replaced the tub spout diverter in the same bathroom. -The kitchen sink has an overflow tube and the trim has deteriorated and broken off. I will have to find a suitable plug and return to install it. ?SEP26: I replaced the kitchen sink basket strainer assembly with new and used a plastic handle cap to cover the overflow hole in the sink. Tested by filling and draining the sink multiple times.

| QTY.      | CODE | DESCRIPTION                         | UNIT PRICE | PRICE    |
|-----------|------|-------------------------------------|------------|----------|
| 1         |      | Replace Standard Tub Spout Diverter | \$159.00   | \$159.00 |
| 1         |      | Moen Handle Cap                     | \$10.00    | \$10.00  |
| 1         |      | Replace Basket Strainer             | \$149.00   | \$149.00 |
| SUBTOTAL: |      |                                     | \$318.00   | \$318.00 |
| GST (5%): |      |                                     | \$15.90    | \$15.90  |
| TOTAL:    |      |                                     | \$333.90   | \$333.90 |

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

*E Harris*

2019-09-10

CUSTOMER SIGNATURE

DATE