



DATE 2019-11-08	TECHNICIAN Darren Mann	JOB/ORDER # 9763	REFERENCE TEXT Client reference
FIRST NAME warda	LAST NAME toma		
BILLING ADDRESS COMPANY / BILLING NAME 405 - 1625 MANITOBA ST VANCOUVER, V5Y0B8 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 405 - 1625 MANITOBA ST, BUZZER 4405 VANCOUVER, V5Y0B8 BRITISH COLUMBIA, CANADA	
PHONE 604.345.8662		EMAIL warda.toma@gmail.com	

REASON FOR TODAY'S CALL:  
Noisy toilet after flushing.

DESCRIPTION OF WORK PERFORMED:  
 NOV8: It sounded like the water supply to the toilet was being constricted. I first replaced the mechanical portion of the fillvalve(the most likely culprit) but the constriction remained. Before lifting the toilet to replace the supply line and bottom portion of the fillvalve I repaired the wc shut off valve as this can sometimes be the source of the constriction. I repaired the shut off valve by replacing the washer., stem, packing, packing nut, and handle but the flow constriction remained. The next step will be to lift the toilet and reset the supply line and bottom portion of the fillvalve. NOV13: I lifted the toilet and found the floor flange to be 1-1/8" below the finished floor. Instead of using an extension kit to extend the flange up to level, whoever installed the toilet prior to my lifting it simply stacked 2 Kant Leak wax rings on top of one another. I purchased and installed a flange extension kit. I then replaced the bottom portion of the fillvalve and re-set the toilet. I tested and re-siliconed around the base. The toilet is now flushing and filling as it should.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair 1/2" x 3/8" Angle or Straight Stop	\$139.00	\$139.00
1		Lift & Re-Set Toilet - Replace FillValve	\$199.00	\$199.00
1		Extend Floor Flange	\$89.00	\$89.00

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY  
**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2019-11-08

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 CUSTOMER SIGNATURE

\_\_\_\_\_  
 DATE

SUBTOTAL:	\$427.00
GST (5%):	\$21.35
TOTAL:	\$448.35