

YALETOWN PLUMBING SERVICES LTD
1503-1255 Seymour St. Vancouver, BC V6B 0H1 Phone: 604.727.4484 yaletownplumbing.com





HST #837181627

DATE 2013-11-06	TECHNICIAN Christopher Ryz		JOB/ORDER # 2467		REFERENCE TEXT Client reference	
FIRST NAME Rick		LAST NAME O'Brien	97			
BILLING ADDRESS COMPANY / BILLING NAME 204 - 1100 WEST 7TH AVE BU VANCOUVER, V6H1B4 BRITISH COLUMBIA, CANADA		- 19	4	SERVICE ADDRESS  204 - 1100 WEST 7TH AVE BUVANCOUVER, V6H1B4 BRITISH COLUMBIA, CANADA		
PHONE 604.732.0358				EMAIL rickobrien@telus.net		

## REASON FOR TODAY'S CALL:

-leak in ceiling below toilet. sounds like the wax seal will need replacing. -the floor was just recently tiled, please take extra care not to scuff.

## **DESCRIPTION OF WORK PERFORMED:**

NOV6---Shut off valve for toilet is behind the toilet, could not shut off the water to the toilet. Cut a small hole to see if there is a stud where the new shut off valve should be installed, and there is not. Advised the owners that it would be best to bring in a brand new line for the toilet from downstairs where the washer/dryer is. Not sure if there is a tee on the existing cold water for the toilet that feeds the basin, will know for sure when the toilet is pulled and more drywall can be cut. NOV8---opened wall and piped new water supply and shut off valve for toilet. NOV21---Re-installed toilet, tested and seemed fine. NOV22---Returned to inspect noise coming from toilet and found that the wax seal did not take. lifted toilet, installed new twist & set toilet flange and re-installed toilet with new wax seal.

## **TECHNICIAN RECOMMENDATIONS:**

With the hope of not surprising the customer with a giant bill i've given a break on the hours as well as a discounted hourly rate:) (actual time spent 8hrs)

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
6	H.A.	Discount Labour	\$89.00	\$534.00
1		Materials Used	\$55.00	\$55.00
Please visit our feedback page at:  www.yaletownplumbing.com/feedback  Fill in the required details from your invoice and tell us how we did.  INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED MATERIALS. LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PI		WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$589.00
		k page at:  Labour - 1 Year on New Units, 30 Days on Repair, Void After 30 Days if  Maintenance is not done on New Units, or Payment not made, absolutely no	GST (5%):	\$29.4
		s from your	TOTAL:	\$618.4
		MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK		

CUSTOMER SIGNATURE