



DATE 2014-02-24	TECHNICIAN Darren Mann	JOB/ORDER # 3027	REFERENCE TEXT Client reference
FIRST NAME Don		LAST NAME Letain	
BILLING ADDRESS COMPANY / BILLING NAME 501 PACIFIC VANCOUVER, V6B2X6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #1007- 501 PACIFIC BUZZER: 068 BEN: 778.227.0136 VANCOUVER, V6B2X6 BRITISH COLUMBIA, CANADA	
PHONE 778.990.6956		EMAIL dletain@gmail.com	

REASON FOR TODAY'S CALL:

"Hand control for tub/shower valve is not shutting off water. It keeps on turning."

DESCRIPTION OF WORK PERFORMED:

-found that the screw holding the shower handle in place was rusted through, i used a drill to remove the handle. -replaced the cartridge within the valve and re-installed the trim. i could not re-install the handle but the new cartridge is much easier to turn which will allow the tenants to use the shower until a replacement handle can be found.

TECHNICIAN RECOMMENDATIONS:

-i will place the order for a new handle and let you know when it arrives.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Shower Cartridge - Temp II	\$199.00	\$199.00
			SUBTOTAL:	\$199.00
			GST (5%):	\$9.95
			TOTAL:	\$208.95

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

\_\_\_\_\_ 2014-02-24  
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 CUSTOMER SIGNATURE DATE