



DATE 2014-03-13	TECHNICIAN Darren Mann	JOB/ORDER # 3116	REFERENCE TEXT Client reference
FIRST NAME Rob		LAST NAME Palacol	
BILLING ADDRESS COMPANY / BILLING NAME 1010 HOWE ST. VANCOUVER, V6Z1P5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #308 - 1010 HOWE ST., BUZZER 2328 VANCOUVER, V6Z1P5 BRITISH COLUMBIA, CANADA	
PHONE 778.994.7399		EMAIL palacool@gmail.com	

REASON FOR TODAY'S CALL:  
 -replace customer supplied tub faucet cartridge.(Delta)

DESCRIPTION OF WORK PERFORMED:  
 March13-tried to remove nut holding cartridge in place but could not. Rob is going to try and loosen it over the next few days. March21-Rob managed to loosen nut, I replaced the cartridge and tested.

TECHNICIAN RECOMMENDATIONS:  
 -even though the valve is in working order I suggest replacing the entire valve as leaks could arise from trying so hard to remove the nut.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$99.00	\$99.00

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

  
 \_\_\_\_\_  
 CUSTOMER SIGNATURE

2014-03-13  
 \_\_\_\_\_  
 DATE

SUBTOTAL:	\$99.00
GST (5%):	\$4.95
TOTAL:	\$103.95