



|   |                           |   |                                    |
|---|---------------------------|---|------------------------------------|
| DATE<br>2014-05-29  | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>3385   | REFERENCE TEXT<br>Client reference |
| FIRST NAME<br>Catherine   |                           | LAST NAME<br>Luu  |                                    |
| BILLING ADDRESS<br>COMPANY / BILLING NAME<br>939 HOMER ST<br>VANCOUVER, V6B 2W6<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>3206 - 939 HOMER ST<br>BUZZER: #0721<br>VANCOUVER, V6B 2W6<br>BRITISH COLUMBIA, CANADA |                                    |
| PHONE<br>6046174608   |                           | EMAIL<br>catherineyenluu@gmail.com  |                                    |

**REASON FOR TODAY'S CALL:**

"Our sink is leaking, so we turned off the water. The pipes seems to be loose, and I think it's just the connecting pieces that have come undone...or something to that effect."

**DESCRIPTION OF WORK PERFORMED:**

The tailpiece nut was stripped and could not be re-tightened. I replaced the tailpiece nut and tested by filling both sides of the sink and draining.

**TECHNICIAN RECOMMENDATIONS:**

The kitchen faucet is leaking and cannot be used until it is replaced.

| QTY. | CODE | DESCRIPTION | UNIT PRICE | PRICE   |
|------|------|-------------|------------|---------|
| 1    |      | Labour      | \$99.00    | \$99.00 |

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

\_\_\_\_\_ 2014-05-29 \_\_\_\_\_  
 CUSTOMER SIGNATURE DATE

|               |                 |
|---------------|-----------------|
| SUBTOTAL:     | \$99.00         |
| GST (5%):     | \$4.95          |
| <b>TOTAL:</b> | <b>\$103.95</b> |