



DATE 2014-06-20	TECHNICIAN Darren Mann	JOB/ORDER # 3490	REFERENCE TEXT Client reference
FIRST NAME Isabel		LAST NAME Portele	
BILLING ADDRESS EMR VACATION RENTALS 1118 RICHARDS ST VANCOUVER, V6B 3E6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1107 - 1050 BURRARD ST BUZ#1107 TENANT: 604.564.1107 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.368.2502		EMAIL isabel@emrvr.com	

REASON FOR TODAY'S CALL:  
 "the kitchen sink was leaking and had to turn off the water supply."

DESCRIPTION OF WORK PERFORMED:  
 --I tested the sink and faucet by filling both sides of the sink and draining. While the faucet was filling the sink there was no sign of leaking but while I was under the sink inspecting for leaks the faucet turned from the center of the left sink to the far left edge of the sink, almost pouring directly onto the countertop. I asked the tenant if this has happened to him and he said it actually ended up turning on its own and pouring directly onto the counter earlier in the day(Friday June19). --OTHER THINGS NOTICED DURING TESTING-- The kitchen faucet was installed poorly, there was a weight installed on the spray hose that was not needed. This type of faucet has a coiled spring that pulls the spray head back into place so this weight is not needed. Also the faucet spray head is very difficult to pull in and out, I couldn't find a way to make this any easier. The garburator had a bottle cap bouncing around inside, I removed this bottle cap. The dishwasher drain hose was not secured to the garburator, before tightening the clamp on the drain hose I tested this to see if this was what could have caused the leaking under the sink by running the dishwasher through a drain cycle but it did not leak, I tightened the clamp and it is now secure.

TECHNICIAN RECOMMENDATIONS:  
 The kitchen faucet is very finicky I suggest replacing it.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$99.00	\$99.00
SUBTOTAL:				\$99.00
GST (5%):				\$4.95
TOTAL:				\$103.95

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE

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 DATE