



DATE 2014-07-08	TECHNICIAN Darren Mann	JOB/ORDER # 3537	REFERENCE TEXT Client reference
FIRST NAME Corrie		LAST NAME Ho	
BILLING ADDRESS SUNSTAR REALTY 6 - 3003 KINGSWAY VANCOUVER, V5R5J6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 3302 - 1199 SEYMOUR ST BUZ#230 HEATHER(TENANT): 604.992.4744 VANCOUVER, POSTAL CODE BRITISH COLUMBIA, CANADA	
PHONE 604.436.1335 ext103		EMAIL corrie@sunstarrealty.ca	

**REASON FOR TODAY'S CALL:**

"There?s one toilet in this penthouse that is not flushing despite trying to plunge it. It will ?clear? after plunging but when trying to flush, it does not complete."

**DESCRIPTION OF WORK PERFORMED:**

-used 6' toilet auger to clear toilet blockage. It felt at first like there may have been a hard object in the trap but after a few runs down with the auger the blockage cleared, I did not pull anything out so whatever it was must have been pushed through. I tested by flushing large rolled up balls of toilet paper. I tested probably 20 flushes and it only backed up once when I flushed 3 extremely large balls of toilet paper down, way more than anyone would ever flush at once. I also made an adjustment to the flapper float allowing more water to flow through the bowl on each flush.

**TECHNICIAN RECOMMENDATIONS:**

The tenant mentioned that the other toilet on the main floor was running periodically. I took a look and found that the fill-valve fills the tank to inconsistent levels, I tried to adjust but it is not functioning as it should. The tenant mentioned that a handyman had come to inspect this toilet recently and she wasn't sure if he was coming back to make the repair so I asked her to confirm with Corrie Ho before I go ahead and place the order for the fillvalve.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Clear toilet blockage using 6' toilet auger	\$139.00	\$139.00
			SUBTOTAL:	\$139.00
			GST (5%):	\$6.95
			TOTAL:	\$145.95

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 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE