



DATE 2014-08-06	TECHNICIAN Darren Mann	JOB/ORDER # 3634	REFERENCE TEXT Client reference
FIRST NAME Lisa		LAST NAME Rebernak	
BILLING ADDRESS COMPANY / BILLING NAME 1863 ALBERNI ST VANCOUVER, V6G 3H8 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 502 - 1863 ALBERNI ST BUZZER: 019 VANCOUVER, V6G 3H8 BRITISH COLUMBIA, CANADA	
PHONE 778-237-7964		EMAIL lrebernak@shaw.ca	

REASON FOR TODAY'S CALL:

1. Water is backing up into dishwasher (twice in last couple of weeks) 2. Using garburator causes sink to back up (this happened months ago when I stuffed too much down and I haven't used it since) 3. Toilet is running (flapper doesn't close properly unless handle is jiggled a few times) Model: Kohler Rialto 3386 First Choice:2014-08-06 Morning First Choice:2014-08-06 Afternoon

DESCRIPTION OF WORK PERFORMED:

-I used the PowerSpin drain snake to clean the kitchen sink drain, I ran it through 6 times. Tested by filling both sides of the sink and draining multiple times. When the garburator side is filled and drained with the garburator switched on there is still some water back up In the opposite sink but I believe this is due to the way the drainage is run. -The toilet flapper was catching on the flushvalve assembly gasket, I trimmed the gasket, lowered the bar holding the flapper, and tested.

TECHNICIAN RECOMMENDATIONS:

-I ran the dishwasher through 3 drain cycles and there was no back up. I suggest calling an appliance repairman for further advise on this issue. (Lucas Appliance: 604.736.3323)

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Clean drain using PowerSpin / Kitchen sink	\$149.00	\$149.00
			SUBTOTAL:	\$149.00
			GST (5%):	\$7.45
			TOTAL:	\$156.45

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

Rebernak

2014-08-06

CUSTOMER SIGNATURE

DATE