

YALETOWN PLUMBING SERVICES LTD

1503 1255 Seymour St. Vancouver, BC V6B 0H1 1503-1255 Seymour St. Vancouver, BC V6B 0H1 Phone: 604.727.4484 yaletownplumbing.com



2014-09-08

DATE



HST #837181627

DATE 2014-09-08			JOB/OR 3706	DER#	REFERENCE TEXT Client reference	
		LAST NAME Hunter				
BILLING ADDRESS N/A 455 BEACH CRESCENT VANCOUVER, V6Z 3E5 BRITISH COLUMBIA, CANADA			4)	SERVICE ADDRESS 801 - 1500 HOWE ST BUZ#004 BARBARA & TERRY(TEN BARBARA(WORK): 604.685.73 BNELSON@BJNLAW.CA VANCOUVER, V6Z 2N1 BRITISH COLUMBIA, CANADA	ANTS): 604.731.1946 17	
PHONE 604-687-5540				EMAIL khunter@farris.com		

REASON FOR TODAY'S CALL:

-toilet making a loud squealing noise during flush.

DESCRIPTION OF WORK PERFORMED:

Sep8---On the first flush there was a howling noise emitting from the wall while the tank was re-filling. I could not get this sound to come back on any subsequent flush. This howling sounds like mild water hammer which is usually caused by either the shut off valve or the toilet fillvalve. This particular fillvalve will be difficult to replace, and seeing as how I'm not certain that it requires replacement I started by repairing the shut off valve(replaced stem, washer, handle, packing, and packing nut). I will check back in a week to see whether this solved the issue, if not, the next step would be to replace the fill-valve. Sep16---I followed up with Barbara and she mentioned the howling is still there but not as loud as before. She is ok with it for now, if the howling gets worse i suggest lifting the toilet and replacing the fill-

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair Angle Stop	\$129.00	\$129.00
<i>Q</i>	Give us Feedback Warranty: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY			
Please visit our feedback page at: www.yaletownplumbing.com/feedback [1] Fill in the required details from your invoice and tell us how we did. Thank You!		LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF	GST (5%):	\$6.45
		s from your	TOTAL:	\$135.45
		MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN,		

CUSTOMER SIGNATURE