

YALETOWN PLUMBING SERVICES LTD
1503-1255 Seymour St. Vancouver, BC V6B 0H1 Phone: 604.727.4484 yaletownplumbing.com





HST #837181627

DATE 2014-09-15	TECHNICIAN Darren Mann		JOB/ORDER # 3807	REFERENCE TEXT Client reference	
		LAST NAME Ho			
BILLING ADDRESS SUNSTAR REALTY 6 - 3003 KINGSWAY VANCOUVER, V5R5J6 BRITISH COLUMBIA, CANADA			SERVICE ADDRESS  1701 - 1565 WEST 6TH AVE BUZ#1060 LESLIE(TENANT): 604.376.4650 VANCOUVER, BRITISH COLUMBIA, CANADA		
PHONE 604.436.1335 ext103			EMAIL corrie@sunstarrealty	EMAIL corrie@sunstarrealty.ca	

## REASON FOR TODAY'S CALL:

-toilet not flushing properly and has a bad smell.

## DESCRIPTION OF WORK PERFORMED:

I lifted the toilet to find that the issue with sewer gases seeping into the washroom is caused by a tear in the rubber gasket portion of the toilet mounting bracket(Picture emailed to Corrie) that would have been ripped during installation. Another issue, that I noticed when I lifted the toilet is that the installer didn't mount the toilet properly; the toilet comes with anchors that are to be drilled into the floor to allow the screws that also come with the toilet to secure the toilet, these anchors were not installed and the toilet was simply siliconed to the floor

QTY.	CODE	DESCRIPTION			PRICE
1	7,	Labour		\$99.00	\$99.00
Give us Feedback WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRAN			WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$99.00
Please visit our feedback page at:  www.yaletownplumbing.com/feedback [1] Fill in the required details from your invoice and tell us how we did.  Thank You!			LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO	GST (5%):	\$4.95
			WARRANTY ON CUSTOMER SUPPLIED MATERIALS.  INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY	TOTAL:	\$103.95
			MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.		

CUSTOMER SIGNATURE

2014-09-15

DATE