

YALETOWN PLUMBING SERVICES LTD
1503-1255 Seymour St. Vancouver, BC V6B 0H1 Phone: 604.727.4484 yaletownplumbing.com





HST #837181627

DATE 2014-10-24	TECHNICIAN Darren Mann	No.	JOB/O 3999	RDER #	REFERENCE TEXT Client reference
FIRST NAME Tony		LAST NAME Hepburn	7		
BILLING ADDRESS RE/MAX 505-1808 W 1ST AVE VANCOUVER, V6J 0B3 BRITISH COLUMBIA, CANADA			4	SERVICE ADDRESS 505 - 1808 W 1ST AVE BUZZER: 035 VANCOUVER, V6J 0B3 BRITISH COLUMBIA, CANADA	
PHONE 604-506-3883				EMAIL tonyhepburnrealtor@gmail.com	

REASON FOR TODAY'S CALL:

DESCRIPTION OF WORK PERFORMED:

The shower was tiled in such a way that the diverter cartridge could not be accessed. I drove to Home Depot, purchased a tile bit, and drilled small holes in the tile to allow for removal without the possibility of damage. I removed and replaced the diverter cartridge(customer supplied), and tested. During the installation the shower valve handle dropped in the tub and chipped the floor of the tub to the left of the drain, for this reason I am not charging for the service.

TECHNICIAN RECOMMENDATIONS:

I'm really sorry to have chipped your tub. The following company was referred to me by someone in the showroom at Emco. The cost of repair was said to be around \$90. (Bathtub Dr: 604.944.0393)

	QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
	1.5	I R	Labour	\$99.00	\$148.50
	1		Discounted For Chip In Tub	-\$148.50	-\$148.50
	Gwe us Feedback WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY		SUBTOTAL:	\$0.00	
1	give	us J	eewack	TOTAL	00.00

Please visit our feedback page at:

www.yaletownplumbing.com/feedback [1]

Fill in the required details from your invoice and tell us how we did.

Thank You!

ARRANTY:	PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$0.00
	LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO	TOTAL:	\$0.00
	WARRANTY ON CUSTOMER SUPPLIED MATERIALS.		

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

CUSTOMER SIGNATURE

[&]quot;Replace Danze diverter and increase shower head flow."