



DATE 2014-08-12	TECHNICIAN Darren Mann	JOB/ORDER # 3650	REFERENCE TEXT Client reference
FIRST NAME Corrie		LAST NAME Ho	
BILLING ADDRESS SUNSTAR REALTY 6 - 3003 KINGSWAY VANCOUVER, V5R5J6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 5302 - 1128 WEST GEORGIA ST RURIKO(TENANT CONTACT): 604.220.8282 EMIKO(ASSISTANT): 604.654.8131 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.436.1335 ext103		EMAIL corrie@sunstarrealty.ca	

REASON FOR TODAY'S CALL:  
 -loud humming noise coming from shower. \*call 15 minutes before arrival.

DESCRIPTION OF WORK PERFORMED:  
 Aug12--The humming noise appears to be emanating from the valve cartridge. I removed the trim plate and took pictures of the cartridge, I will order a new cartridge and install it once received. Aug18--I was informed by the Hansgrohe rep that the humming noise is likely emanating from the thermostatic cartridge, I ordered and installed the new thermostatic cartridge and tested, humming noise was much less but still present. I'll will have to order and replace the mixing cartridge housing as well. Sep3--I returned and replaced the mixing cartridge and tested, humming noise has subsided.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
2.5		Labour	\$99.00	\$247.50
1		HansGrohe Thermostatic Cartridge	\$110.00	\$110.00
1		Hansgrohe TB2 Housing	\$95.00	\$95.00

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$452.50
GST (5%):	\$22.63
TOTAL:	\$475.13

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 CUSTOMER SIGNATURE

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 DATE