





HST #837181627

| DATE<br>2014-12-29  | TECHNICIAN<br>Darren Mann |                  | JOB/ORDER #<br>4210 |   | REFERENCE TEXT<br>Client reference |  |
|---|---------------------------|------------------|---------------------|---|------------------------------------|--|
| FIRST NAME<br>Fang  |                           | LAST NAME<br>Gao | 97                  |   |                                    |  |
| BILLING ADDRESS<br>COMPANY / BILLING NAME<br>5788 BIRNEY AVENUE<br>VANCOUVER , V6S0A2<br>BRITISH COLUMBIA, CANADA |                           |                  | 4                   | SERVICE ADDRESS  #318 - 5788 BIRNEY AVENUE. VANCOUVER , V6S0A2 BRITISH COLUMBIA, CANADA |                                    |  |
| PHONE<br>6045626991   |                           |                  |                     | EMAIL<br>fgao_2001@yahoo.com  |                                    |  |

REASON FOR TODAY'S CALL: tub faucet broken(American Standard)

**DESCRIPTION OF WORK PERFORMED:** Replaced mixing & pressure balance cartridges.

## TECHNICIAN RECOMMENDATIONS:

The trim plate has 4 spots that attach to the valve cover, 3 of the four spouts have broken and is now only held on by one. Also the diverter is leaking when in use. I will email American Standard about ordering replacement parts.

| QTY. | CODE | DESC   | UNIT PRICE  | PRICE    |          |  |
|------|------|--|---|----------|----------|--|
| 1    |      | Replace Mixing & Pressure Balance Cartridges - A | \$199.00  | \$199.00 |          |  |
|      |      | WARRANTY: PARTS - SUBJECT TO                     | WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY  LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO |          | \$199.00 |  |
|      |      | LABOUR - 1 YEAR ON                               |   |          | \$9.95   |  |
|      |      | com/reedback [1]                                 | WARRANTY ON CUSTOMER SUPPLIED MATERIALS.  |          |          |  |
|      |      | INTEREST AT THE LEGAL RATE IS CHA                | INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND                                 |          |          |  |

Thank You!

MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING. TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK

CHARGES. E. & O. E.

-and Gas

2014-12-29

CUSTOMER SIGNATURE

DATE