

DATE 2015-02-13	TECHNICIAN Darren Mann	JOB/ORDER # 4426	REFERENCE TEXT Client reference
FIRST NAME Sara		LAST NAME Delaney	
BILLING ADDRESS COMPANY / BILLING NAME 189 NATIONAL AVENUE VANCOUVER, V6A 4L8 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 505 - 189 NATIONAL AVENUE JOHN(PARTNER): 604.561.7073 BUZZER: 021 VANCOUVER, V6A 4L8 BRITISH COLUMBIA, CANADA	
PHONE 6049994693		EMAIL delaney.sarak@gmail.com	

**REASON FOR TODAY'S CALL:**

We are getting almost no hot water pressure in our kitchen sink. The rest of our apartment seems fine however. We have taken the head off the faucet to ensure its not just a clogged aerator, but that doesn't seem to be the issue. We replaced the faucet about a year ago, and the hot water pressure has always been lower than the cold. (I'm not sure whether that was the case with the old faucet or not) but a few weeks ago it got drastically worse, to the point where it is now rather hard to use for hot/warm water. First Choice:2015-02-13 Morning First Choice:2015-02-13 Afternoon

**DESCRIPTION OF WORK PERFORMED:**

-The washer in the hot shut off valve for the kitchen faucet had deteriorated and a piece was plugging the supply line. I flushed out the hot supply line and repaired the valve by replacing the washer, stem, packing, packing nut, and handle.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair 1/2" x 3/8" Angle or Straight Stop	\$129.00	\$129.00

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
Fill in the required details from your invoice and tell us how we did.

**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.



2015-02-13

CUSTOMER SIGNATURE

DATE

SUBTOTAL:	\$129.00
GST (5%):	\$6.45
TOTAL:	\$135.45