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|--|---------------------------|--|------------------------------------|
| DATE<br>2015-06-05   | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>4879  | REFERENCE TEXT<br>Client reference |
| FIRST NAME<br>Melanie  |                           | LAST NAME<br>Samuels   |                                    |
| BILLING ADDRESS<br>COMPANY / BILLING NAME<br>2005 WEST 16TH AVENUE<br>VANCOUVER, V6J 2M6<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>2005 WEST 16TH AVENUE<br>VANCOUVER, V6J 2M6<br>BRITISH COLUMBIA, CANADA |                                    |
| PHONE<br>604 812 9191  |                           | EMAIL<br>msamuels@singleton.com  |                                    |

**REASON FOR TODAY'S CALL:**

I need you to install a new faucet in our shower and fix tight sink handle on faucet. I already have the fixture and it is replacing similar one. \*sending pics

**DESCRIPTION OF WORK PERFORMED:**

---June5: I tried to install the new shower bar, head, and hose but it would not fit with the location of the existing shower wingback. I installed a standard Delta shower head and arm so the shower could be used while I search for a new bar, head, and hose that will work. ---June11: I purchased and installed a new shower bar, hose, and spray head(I left the old head in the shower as it was still functional and can be kept as a spare). I positioned the shower bar on the right side of the valve so it is facing away from the door. I also installed it higher.

**TECHNICIAN RECOMMENDATIONS:**

The lavatory faucet handle is tight to turn and likely requires a replacement cartridge. I suggest calling Dunbar Plumbing as they work mostly in houses and would likely be familiar with this brand and know where to find parts.

| QTY. | CODE | DESCRIPTION                  | UNIT PRICE | PRICE    |
|------|------|------------------------------|------------|----------|
| 2    |      | Labour                       | \$99.00    | \$198.00 |
| 1    |      | Hansgrohe Unica WallBar/Hose | \$145.00   | \$145.00 |
| 1    |      | Hansgrohe Handshower         | \$85.00    | \$85.00  |

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

|               |                 |
|---------------|-----------------|
| SUBTOTAL:     | \$428.00        |
| GST (5%):     | \$21.40         |
| <b>TOTAL:</b> | <b>\$449.40</b> |

\_\_\_\_\_ 2015-06-05  
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 CUSTOMER SIGNATURE DATE