



DATE 2015-06-16	TECHNICIAN Darren Mann	JOB/ORDER # 4935	REFERENCE TEXT Client reference
FIRST NAME Florence		LAST NAME Chan	
BILLING ADDRESS VANCOUVER RENT IT / COLDWELL BANKER PRESTIGE REALTY 310 - 638 BROUGHTON ST VANCOUVER, V6G3K3 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1605 - 1009 HARWOOD ST BUZ#1605 MO(TENANT): 778.991.5424 *MO IS AT WORK, BUZ AND ENTER UNIT VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.836.7368		EMAIL Flo@vancouverrentit.com	

REASON FOR TODAY'S CALL:
shower cartridge broken again.

DESCRIPTION OF WORK PERFORMED:
The shower cartridge I replaced last week was broken again. I made a visit to a local Grohe dealer to look at replacement trim options and noticed that the valve at 1605 - 1009 Harwood St was missing a small brass stopper that is meant to stop the cartridge from being able to overturn. I purchased a new cartridge and the Grohe Dealer found an extra brass stopper and gave it to me at no charge (pictures of this stopper have been sent in an email to: flo@vancouverrentit.com). I installed the new cartridge and brass stopper and tested, all in good working order.

TECHNICIAN RECOMMENDATIONS:
I believe that this missing brass stopper is the cause of so many cartridges breaking.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Shower Cartridge - Grohe 47678000	\$229.00	\$229.00

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$229.00
GST (5%):	\$11.45
TOTAL:	\$240.45

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 CUSTOMER SIGNATURE DATE