



DATE 2015-07-23	TECHNICIAN Darren Mann	JOB/ORDER # 5032	REFERENCE TEXT Client reference
FIRST NAME Daniel		LAST NAME Heffner	
BILLING ADDRESS COMPANY / BILLING NAME 535 SMITHE ST VANCOUVER, V6B0H2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS #602 - 535 SMITHE ST, BUZZER #1041 VANCOUVER, V6B0H2 BRITISH COLUMBIA, CANADA	
PHONE 778.996.1695		EMAIL danheff@gmail.com	

**REASON FOR TODAY'S CALL:**

-faucet continues to drip even after 2 cartridge replacements, Teknobili has sent out replacement waterlines, taphead and cartridge

**DESCRIPTION OF WORK PERFORMED:**

The faucet was still dripping after replacing the cartridge twice. Teknobili mailed out a new cartridge, spray head, and supply lines. I installed the new parts and tested. The faucet is still dripping. Every part that can be replaced has been replaced so I believe the faucet has some type of imperfection in the brass body.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$99.00	\$99.00

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2015-07-23

CUSTOMER SIGNATURE

DATE

SUBTOTAL:	\$99.00
GST (5%):	\$4.95
<b>TOTAL:</b>	<b>\$103.95</b>