



DATE 2015-11-10	TECHNICIAN Darren Mann	JOB/ORDER # 5485	REFERENCE TEXT Client reference
FIRST NAME Hiro		LAST NAME Yagi	
BILLING ADDRESS COMPANY / BILLING NAME 7A - 139 DRAKE STREET VANCOUVER, V6Z 2T8 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 7A - 139 DRAKE STREET BUZ#813 VANCOUVER, V6Z 2T8 BRITISH COLUMBIA, CANADA	
PHONE 604.899.2640		EMAIL hiro_tprx@yahoo.com	

REASON FOR TODAY'S CALL:  
I have a problem with the hot water coming out of the cold water tap.


DESCRIPTION OF WORK PERFORMED:  
It was determined by Pacific West Plumbing that the issue with hot water crossing over into the cold lines is happening within 7A. When I arrived I felt each fixture containing a cartridge that could potentially have hot water crossing over into the cold lines and found the master tub/shower valve to be the only fixture that was hot to the touch. We have started the process of elimination by replacing the mixing & pressure balancing cartridges in the master bathroom tub/shower valve.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Mixing & Pressure Balance Cartridges - Kohler	\$259.00	\$259.00
SUBTOTAL:			\$259.00	
GST (5%):			\$12.95	
TOTAL:			\$271.95	

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY  
**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.



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 CUSTOMER SIGNATURE DATE