



|   |                           |   |                           |
|---|---------------------------|---|---------------------------|
| DATE<br>2015-10-19  | TECHNICIAN<br>Darren Mann | JOB/ORDER #<br>5418   | REFERENCE TEXT<br>15-1350 |
| FIRST NAME<br>Advent  |                           | LAST NAME<br>Admin  |                           |
| BILLING ADDRESS<br>ADVENT REAL ESTATE SERVICES LTD.<br>#204 - 1168 HAMILTON ST<br>VANCOUVER, V6B2S2<br>BRITISH COLUMBIA, CANADA |                           | SERVICE ADDRESS<br>8H - 4557 WEST 8TH AVE<br>BEN(TENANT): 778.322.6333<br>KEYS AT ADVENTS OFFICE.<br>VANCOUVER,<br>BRITISH COLUMBIA, CANADA |                           |
| PHONE<br>604.736.6478   |                           | EMAIL<br>andrea@adventvancouver.com   |                           |

**REASON FOR TODAY'S CALL:**

-powder room: toilet runs -master toilet: making surging noise. Shut off valve leaks when turned off. -check the jacuzzi. Agent couldn't get it to change from sprayer to just tub. \*guest bathroom upstairs running.

**DESCRIPTION OF WORK PERFORMED:**

---OCT19: Powder Room: I replaced the toilet fillvalve and supply line. ---Master Bathroom: I replaced the toilet fillvalve and supply line. The Roman tub diverter is stuck and could not be fixed. There is no brand or model number above or below the fixture. I have emailed our supplier in the hopes they can recognize the brand so parts can be ordered. -The jacuzzi has 2 switches that must both be turned on to function, once they are both switched on it appears to be working fine. ---OCT22: I received a call from Joy letting me know the guest toilet on the top floor was now running. I made another visit and found that the handle assembly and fillvalve assembly had parts that were broken. I do not recognize this brand and would not be able to find replacement parts. Replacement will be necessary. ---Oct23: I delivered and installed a new American Standard toilet, disposed of old toilet.

**TECHNICIAN RECOMMENDATIONS:**

The brand of Roman tub filler could not be identified, unfortunately without knowing the brand I cannot find repair parts.

| QTY. | CODE    | DESCRIPTION                      | UNIT PRICE | PRICE    |
|------|---------|----------------------------------|------------|----------|
| 5    |         | Discount Labour                  | \$89.00    | \$445.00 |
| 2    | 2121352 | B1-20DL 3/8X20 SPEEDI+ WC CONN   | \$10.00    | \$20.00  |
| 2    | 9520164 | PRO45B ANTI-SYPH FILL VLV UQ     | \$33.00    | \$66.00  |
| 1    |         | 2 Piece American Standard Toilet | \$199.00   | \$199.00 |

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 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

|               |                 |
|---------------|-----------------|
| SUBTOTAL:     | \$730.00        |
| GST (5%):     | \$36.50         |
| <b>TOTAL:</b> | <b>\$766.50</b> |

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 2015-10-19  
 CUSTOMER SIGNATURE DATE