



DATE 2015-08-31	TECHNICIAN Darren Mann	JOB/ORDER # 5211	REFERENCE TEXT Client reference
FIRST NAME Lynden		LAST NAME Wei	
BILLING ADDRESS DUNOWEN PROPERTIES 201 - 1288 ALBERNI STREET VANCOUVER, V6E 4N5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 910 - 850 BURRARD BUZZER: 063 VANCOUVER, V6E 4N5 BRITISH COLUMBIA, CANADA	
PHONE 778.919.9810		EMAIL operations@dunowen.com	

REASON FOR TODAY'S CALL:  
 Tenant reported that the hot water knob for the shower/tub is not working well and it's hard to shut off.

DESCRIPTION OF WORK PERFORMED:  
 Aug31: the shower cartridge was leaking I replaced this cartridge and during testing noticed the handle will have to be replaced as well. I found a way to attach the handle temporarily but will return on another day with a new replacement handle.

TECHNICIAN RECOMMENDATIONS:  
 \*I could not get ahold of the tenant to replace the handle. I assume that the temporary fix for the existing handle has held up.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$99.00	\$99.00
1		Walter Cartridge	\$20.00	\$20.00
			SUBTOTAL:	\$119.00
			GST (5%):	\$5.95
			TOTAL:	\$124.95

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.  
**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE