



DATE 2015-12-11	TECHNICIAN Darren Mann	JOB/ORDER # 5624	REFERENCE TEXT Client reference
FIRST NAME Monty		LAST NAME Jang	
BILLING ADDRESS COMPANY / BILLING NAME 2103 - 1201 MARINASIDE CRESCENT VANCOUVER, V6Z2V2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 2103 - 1201 MARINASIDE CRESCENT, BUZZER 202 VANCOUVER, V6Z2V2 BRITISH COLUMBIA, CANADA	
PHONE 604.725.1881		EMAIL montyjang@shaw.ca	

REASON FOR TODAY'S CALL:

Need to remove a 2 year old defective Duravit Sensowash bidet seat (Hinge gearing on the seat issue. No longer opens and closes when using the remote control). Re & re just the seat/lid portion only. You'll be re-using the original water hose assembly, mounting bracket, and the remote control. Please leave the new miscellaneous parts (water connection parts and remote control) in the box and place the defective seat in the same box as Monty Jang will be return the defective seat (box) back to Cantu for a full refund. Before repacking the seat back into its box, please take a clear picture of the serial #/tag on the back of the seat and email it to me. Duravit needs this serial number to process a credit for this warranty issue. Very important we get this picture. Picture attached of where the serial tag is located.

DESCRIPTION OF WORK PERFORMED:

-I removed the old faulty bidet seat and installed the new one.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$99.00	\$99.00
			SUBTOTAL:	\$99.00
			GST (5%):	\$4.95
			TOTAL:	\$103.95

Give us Feedback

Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.

Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

CUSTOMER SIGNATURE

2015-12-11

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