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|---|---------------------------|---|------------------------------------|
| DATE 2015-11-30 | TECHNICIAN Darren Mann | JOB/ORDER # 5584 | REFERENCE TEXT Client reference |
| FIRST NAME Isabel | | LAST NAME Portele | |
| BILLING ADDRESS EMR VACATION RENTALS 1118 RICHARDS ST VANCOUVER, V6B 3E6 BRITISH COLUMBIA, CANADA | | SERVICE ADDRESS 703 - 1625 MANITOBA ST PICK UP KEYS FROM EMR LAURA OR STERLING: 604.628.4435 / 604.628.0555 VANCOUVER, BRITISH COLUMBIA, CANADA | |
| PHONE 604.628.0555 | | EMAIL isabel@emrvr.com | |

REASON FOR TODAY'S CALL:

We have a problem with a loose faucet handle at one of our rental units. Shoreline 1625 Manitoba Street. I thought it could just be screwed on but it looks like more the screw is broken. See attached picture. There is no guest in the unit so not super urgent. *waiting to hear back from Cantu *make a visit and see if repair is possible

DESCRIPTION OF WORK PERFORMED:

-The screw securing the handle in place was damaged. I was able to find a screw of relatively the same size and machine it down to fit. I re-attached the handle with this new set screw.

| QTY. | CODE | DESCRIPTION | UNIT PRICE | PRICE |
|------|------|-------------|------------|----------|
| 1.5 | | Labour | \$99.00 | \$148.50 |
| | | | SUBTOTAL: | \$148.50 |
| | | | GST (5%): | \$7.43 |
| | | | TOTAL: | \$155.93 |

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

_____ 2015-11-30
 CUSTOMER SIGNATURE DATE