



DATE 2016-01-07	TECHNICIAN Darren Mann	JOB/ORDER # 5693	REFERENCE TEXT Client reference
FIRST NAME Easyrent		LAST NAME Admin	
BILLING ADDRESS EASYRENT REAL ESTATE SERVICES LTD. 100 - 1290 HOMER ST VANCOUVER, V6B2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 502 - 131 REGIMENT SQ KEYS AT OFFICE VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.662.3279		EMAIL info@easyrent.ca	

REASON FOR TODAY'S CALL:

"I'm in 502-131 Regiment Square and I had an issue with the toilet in the ensuite in December, so Ross (i believe that was his name, the handyman) came and said there was a problem with the flusher (?) so he fixed that, then it was running constantly, so he came back and changed the level (?) then it blocked and he came back to fix that. After I argued with him that NOTHING but toilet paper/poo/pee goes in there. He did say that yes the pipes were clear. SO, now the toilet is blocked AGAIN! and I've been away for two weeks, so that's nice."

DESCRIPTION OF WORK PERFORMED:

-I cleared the toilet blockage using our 6' toilet auger. Nothing was pulled out of the trap, whatever caused the blockage was pushed through. I tested by flushing large rolled up balls of toilet paper, much more than would normally be used, and no re-curing blockage. The toilet is now flushing as it should.

TECHNICIAN RECOMMENDATIONS:

-during tested I noticed a small hairline crack in the bottom of the toilet bowl. While this crack may have been there for a long time, and it's possible that it may not worsen and leak, I would still strongly suggest replacement of the toilet to be on the safe side.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Discount Labour	\$89.00	\$89.00
			SUBTOTAL:	\$89.00
			GST (5%):	\$4.45
			TOTAL:	\$93.45

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE