



DATE 2016-01-13	TECHNICIAN Darren Mann	JOB/ORDER # 5687	REFERENCE TEXT Client reference
FIRST NAME Jeanne		LAST NAME Lee	
BILLING ADDRESS COMPANY / BILLING NAME 1202 - 535 SMITHE ST VANCOUVER, V6B 0H2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS UNIT 1202 - 535 SMITHE STREET WAILLIAM(HUSBAND): 604.992.0966 VANCOUVER, V6B 0H2 BRITISH COLUMBIA, CANADA	
PHONE 604.721.0381		EMAIL jeanne.hayleen@gmail.com	

REASON FOR TODAY'S CALL:

I have a rental unit in downtown. After the tenant moved out, I notice that the garburator was not working and there is a hole/tear in the wall where the wire connects from the garburator to the wall. I managed to fix the garburator by using an allen wrench and manually twisting it to remove whatever is stuck. However, when I asked the tenant what happened, they can't tell me. They said they don't know. I'm worried that they tried to fix the garburator themselves without telling me that it broke and that caused the hole/tear in the wall. I want to get someone to check if the plumbing is still connected properly and see if there are any leaks at all as a result of whatever they did. Further, the old tenant said that there was a leak in the garburator that he fixed by putting a tape on. However, the current tenant said there is no leak.

DESCRIPTION OF WORK PERFORMED:

-The garburator was jammed, I unjammed the garburator and tested by filling and draining the sink twice. There are no signs of leakage. Nothing was removed from the grinding chamber, whatever caused the garburator to seize up would have been pushed through. -As for the hole in the back of the cabinet; it looks like the electrical cable was pulled causing the 1/8" backing to tear, other than cosmetically this does not affect anything and is not a cause for concern.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$99.00	\$99.00
			SUBTOTAL:	\$99.00
			GST (5%):	\$4.95
			TOTAL:	\$103.95

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-01-13

CUSTOMER SIGNATURE

DATE