



DATE 2016-02-16	TECHNICIAN Darren Mann	JOB/ORDER # 5855	REFERENCE TEXT Client reference
FIRST NAME Navdeep (Navi)		LAST NAME Grewal	
BILLING ADDRESS COMPANY / BILLING NAME 2168 BURQUITLAM DR VANCOUVER, V5P2P1 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1801 - 1155 SEYMOUR STREET CHER(TENANT): 604.753.9747 BUZ#349 VANCOUVER, V6B 1K3 BRITISH COLUMBIA, CANADA	
PHONE 604.832.8696		EMAIL nav_grewal604@hotmail.com	

REASON FOR TODAY'S CALL:

In my building there was a leak on the floor above mine and the main water was turned off. Then when they turned the water back on the kitchen sink tap started acting up. Currently, the hot water isn't working in that sink and the water comes out very slowly.

DESCRIPTION OF WORK PERFORMED:

---Feb16: The first thing I noticed was that the hot shut off valve under the sink was not shutting off the flow of water to the faucet. I located the main water shut off valve and repaired the faulty valve under the sink by replacing the washer, stem, packing, packing nut, and handle. Once this was completed I disconnected the hot supply line to the faucet and tried to flush cold water through the faucet out of the hot lines but this did not work. I then removed the cartridge and tried to flush the faucet out this way but it still would not clear. Unfortunately the faucet will have to be replaced as whatever is blocking the hot water is stuck in such a way that cannot be flushed out. On top of that the cartridge is really worn. ---Feb17: I returned and installed a new Delta Palo. During installation I noticed the cold shut off valve was also starting to wear. I repaired this valve and tested.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair 1/2" x 3/8" Angle or Straight Stop	\$139.00	\$139.00
1		Supply & Install Delta Palo Faucet	\$329.00	\$329.00
1		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$25.00

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: <u>PARTS</u> - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$493.00
<u>LABOUR</u> - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.	GST (5%):	\$24.65
	TOTAL:	\$517.65

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE