



DATE 2016-02-26	TECHNICIAN Darren Mann	JOB/ORDER # 5881	REFERENCE TEXT Client reference
FIRST NAME Nathan		LAST NAME Kim	
BILLING ADDRESS COMPANY / BILLING NAME 1804 - 1200 WEST GEORGIA ST VANCOUVER, V6E4R2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1804 - 1200 WEST GEORGIA ST BUZZER: 1840 VANCOUVER, V6E4R2 BRITISH COLUMBIA, CANADA	
PHONE 604.365.6653		EMAIL nate.nkim@gmail.com	

REASON FOR TODAY'S CALL:
 - Low kitchen sink water pressure - Low shower faucet pressure - Leaky toilet

DESCRIPTION OF WORK PERFORMED:
 ---Kitchen Faucet: The shut off valves were not functioning which usually means that debris from the valves has worked its way into the faucet. I located the main water shut off valves for the unit and repaired the hot & cold valves under the kitchen sink by replacing the washers, stems, packing, packing nuts, and handles. Once the valves were repaired i tried to flush debris from the faucet but was unsuccessful, it seems as though debris is stuck in the spray head. A replacement spray head could be purchased from Home Depot and installed but i would suggest replacing the entire faucet as it is quite old. ---Tub/Shower: The guest shower valve integral stops were not fully shutting the water off, i repaired these valves by replacing the washers, stems, packing, and packing nuts. I removed the cartridge and noticed a lot of debris at the inlet of the hot side of the cartridge. I tried to clear this debris out but was unsuccessful. I replaced the cartridge(Temp ii) with new and tested. Tub & Shower are both at full pressure now. ---Master Toilet: The toilet was running, leaking from the bottom of the fill valve, and the flapper was worn. I replaced the toilet fill valve, flapper, and supply line and tested.

TECHNICIAN RECOMMENDATIONS:
 After i made the repairs to the 4 shut off valves(2 under kitchen sink, and 2 integral stops on the guest shower valve) i turned the main valves back on an noticed a leak coming from the top of the main hot water shut off valve. I removed the handle and tightened the packing nut which seems to have stopped the leak but it is highly recommended that this issue be brought up with the building manager as this valve is concealed in the wall and if it does start to leak again it could cause water damage to your unit and/or units below. The plumbing contractor that deals with the building will have to take a look at this valve and make any necessary repairs that may be required.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Replace Shower Cartridge - Temp II	\$199.00	\$199.00
2		Repair Integral Shower Valve Shut Off Valve - DURING CARTRIDGE REPLACEMENT	\$25.00	\$50.00
2		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$50.00
1		Replace Toilet FillValve, Flapper, Supply - ADD-ON PRICING	\$89.00	\$89.00

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www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$388.00
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.	GST (5%):	\$19.40
	TOTAL:	\$407.40

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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 CUSTOMER SIGNATURE DATE