



DATE 2016-03-17	TECHNICIAN Darren Mann	JOB/ORDER # 5947	REFERENCE TEXT Upscale Digs
FIRST NAME Easyrent		LAST NAME Admin	
BILLING ADDRESS EASYRENT REAL ESTATE SERVICES LTD. 100 - 1290 HOMER ST VANCOUVER, V6B2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 103 - 1168 RICHARDS ST HANNAH: 778.991.2752 ROSS: 1.510.292.9463 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.662.3279		EMAIL info@easyrent.ca	

REASON FOR TODAY'S CALL:  
toilet not filling with water

DESCRIPTION OF WORK PERFORMED:  
 ---March17: I tested the toilet by flushing multiple times and it is flushing as normal. Ross mentioned that it seemed as though the lever was catching on something but I could not recreate this. I informed Ross to take pictures if this happens again so I can better understand what happened. As of now the toilet is flushing as normal. ---March21: I spoke with Ross and he said the issue persists. He now mentioned the issue seems to be with the trip lever. I made another visit a flushed multiple times with no sign of any issue until I pressed the handle harder than normal which caused the lever assembly to shift slightly. After the lever assembly shifted the lever would stay in the open position after a flush. I moved the assembly back in position and tightened the nut that secures it. Tested and in good working order.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Discount Labour	\$99.00	\$99.00

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$99.00
GST (5%):	\$4.95
TOTAL:	\$103.95

\_\_\_\_\_ 2016-03-17  
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 CUSTOMER SIGNATURE DATE