



DATE 2016-03-29	TECHNICIAN Darren Mann	JOB/ORDER # 5960	REFERENCE TEXT Client reference
FIRST NAME Peter		LAST NAME Lo	
BILLING ADDRESS COMPANY / BILLING NAME 1252 HORNBY STREET VANCOUVER, V6Z0A3 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 1001 - 1252 HORNBY STREET BUZZER: 2112 VANCOUVER, V6Z0A3 BRITISH COLUMBIA, CANADA	
PHONE 604-785-8880		EMAIL PeterSCLo@live.com	

**REASON FOR TODAY'S CALL:**

-Install Kitchen Faucet Cartridge (cartridge already on-site), -Determine why shower cartridge not working (was replaced recently) -Adjust toilet system (tank does not fill properly - see photo), & -Replace U-joint under sink - see photo.

**DESCRIPTION OF WORK PERFORMED:**

-I re-piped the lavatory sink ABS drainage and tested by filling and draining multiple times. I also removed a large clump of hair from the drain. -I removed the shower cartridges and found small pebbles stuck in the hot side of the pressure balance cartridge. I cleaned out these pebbles, flushed out the Hot & Cold lines, then re-installed the cartridges and trim. -I replaced the toilet fillvalve & supply line and tested. -I installed the customer supplied supplied cartridge in the kitchen faucet which did not resolve the issue of low pressure. I believe it is likely the diverter cartridge that requires replacement.

**TECHNICIAN RECOMMENDATIONS:**

The hot integral of the shower valve does not fully shut the water off.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Re-Pipe ABS Drainage - Lavatory	\$159.00	\$159.00
1		Re & Re Shower Valve Cartridge	\$50.00	\$50.00
1		Replace Fillvalve & Supply Line - Standard - ADD-ON PRICING	\$69.00	\$69.00

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[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

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CUSTOMER SIGNATURE

2016-03-29

DATE

SUBTOTAL:	\$278.00
GST (5%):	\$13.90
TOTAL:	\$291.90