



DATE 2016-04-26	TECHNICIAN Darren Mann	JOB/ORDER # 6081	REFERENCE TEXT Client reference
FIRST NAME Ben		LAST NAME Hecker	
BILLING ADDRESS COMPANY / BILLING NAME 1027 WEST 7TH AVE VANCOUVER, V6H1B2 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 604 - 909 MAINLAND ST EVAN: 604.862.0545BUZ#6037 VANCOUVER, V6B1S3 BRITISH COLUMBIA, CANADA	
PHONE 604-716-1991		EMAIL benhecker@hotmail.com	

**REASON FOR TODAY'S CALL:**

We own a condo in Yaletown (604 - 909 Mainland) which we rent to tenants. Tenants have complained that the kitchen faucet has gradually lost water pressure, to the point where the spray button will no longer stay engaged.

**DESCRIPTION OF WORK PERFORMED:**

-The shut off valves under the kitchen faucet were not working. I located the main water shut off valves and repaired the Hot & Cold shut off valves under the kitchen faucet by replacing the washers, stems, packing, packing nuts, and handles. Once the valves were repaired I was able to remove debris from within the faucet and restore the water pressure back to normal.

**TECHNICIAN RECOMMENDATIONS:**

-Although the pressure is back to normal I suggest replacement of the faucet as the spray head is cracked and the cost of a replacement spray head is around \$150. The faucet can be used until it is replaced but I recommend replacement sooner than later as the crack will only worsen over time.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Repair 1/2" x 3/8" Angle or Straight Stop	\$139.00	\$139.00
1		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$25.00

**Give us Feedback**  
 Please visit our feedback page at:  
[www.yaletownplumbing.com/feedback](http://www.yaletownplumbing.com/feedback) [1]  
 Fill in the required details from your invoice and tell us how we did.  
**Thank You!**

**WARRANTY:** **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

**LABOUR** - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.

**TERMS:** NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

SUBTOTAL:	\$164.00
GST (5%):	\$8.20
<b>TOTAL:</b>	<b>\$172.20</b>

\_\_\_\_\_ 2016-04-26  
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 CUSTOMER SIGNATURE DATE