



DATE 2016-05-11	TECHNICIAN Darren Mann	JOB/ORDER # 6128	REFERENCE TEXT Client reference
FIRST NAME Karim		LAST NAME Lalani	
BILLING ADDRESS KALDEN MANAGEMENT INC 65 - 4567 LOUGHEED HWY BURNABY, V5C3Z6 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 609 - 1351 CONTINENTAL ST KARIM: 604.619.6448 604.299.7505 BURNABY, BRITISH COLUMBIA, CANADA	
PHONE 604 619-6448		EMAIL lalani@telus.net	

REASON FOR TODAY'S CALL:
Shower making rattling noise when turned on.

DESCRIPTION OF WORK PERFORMED:
The noise was emanating from the shower valve. At first I believed it to be coming from the mixing/pressure balance cartridge(PBR40) so I replaced it. After noticing the vibrating had not subsided I re-installed the original PBR40 and removed the diverter spool, tightened a loose integral piece, added some lubrication to it, and re-installed it. The noise persisted. I finally found that it was the cold integral shut off valve that was causing the vibration. I removed both the Hot & Cold integral shut off valves, cleaned them as best I could, added a small amount of lubrication, and re-installed.

TECHNICIAN RECOMMENDATIONS:
The vibrating has stopped and the tub/shower is functioning normally. If this issue returns I would suggest replacement of the integral shut off valves. Pictures of the Teknobil shower valve were attached to the email thread for future reference.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1		Labour	\$109.00	\$109.00
			SUBTOTAL:	\$109.00
			GST (5%):	\$5.45
			TOTAL:	\$114.45

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www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: **PARTS** - SUBJECT TO MANUFACTURER'S WARRANTY

LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

 2016-05-11
 CUSTOMER SIGNATURE DATE