



DATE 2016-06-03	TECHNICIAN Darren Mann	JOB/ORDER # 6212	REFERENCE TEXT Client reference
FIRST NAME Easyrent		LAST NAME Admin	
BILLING ADDRESS EASYRENT REAL ESTATE SERVICES LTD. 100 - 1290 HOMER ST VANCOUVER, V6B2Y5 BRITISH COLUMBIA, CANADA		SERVICE ADDRESS 702 - 428 BEACH CRESCENT, BUZ#1213 RICHARD STOCK: 1.416.367.4447 604.681.9379 VANCOUVER, BRITISH COLUMBIA, CANADA	
PHONE 604.662.3279		EMAIL info@easyrent.ca	

REASON FOR TODAY'S CALL:
Kitchen faucet loose.

DESCRIPTION OF WORK PERFORMED:

-The original installers of the faucet placed a piece of wood on the underside of the counter with a hole cut through it to allow the faucet to run through and secure it to the lip of the sink. This piece of wood was cut too large forcing the faucet too far back. -When I shut off the Hot & Cold water shut off valves under the sink to allow removal of the faucet I found them to be non functional. I located the main water valves in the pantry and repaired these valves by replacing the washers, stems, packing, packing nuts, and handles. I then removed the faucet and cut the wood that fits under the sink to allow for proper installation of the faucet. The original faucet supply lines were showing signs of damage where they connect to the faucet, likely due to being turned side to side while the faucet is not secured.

TECHNICIAN RECOMMENDATIONS:

*I was able to re-install the faucet and tested for leaks but I strongly suggest replacement of the faucet due to the warn supply lines. Also other parts of the faucet are starting to show a lot of wear i.e: the push buttons of the spray head are falling apart, and the gasket that fits between the sink and the faucet has hardened and is unusable. *Another area of concern is the cold shut off valve body. It looks like someone in the past put some type of hardening putty around the body of the shut off valve. i'm wondering why this was done? I'd also like to replace this valve body as i do not know whether or not the putty used is compatible with Uponor Wirsbo piping.

QTY.	CODE	DESCRIPTION	UNIT PRICE	PRICE
1.5		Discount Labour	\$99.00	\$148.50
2		Repair 1/2" x 3/8" Angle or Straight Stop - ADD-ON	\$25.00	\$50.00

Give us Feedback
 Please visit our feedback page at:
www.yaletownplumbing.com/feedback [1]
 Fill in the required details from your invoice and tell us how we did.
Thank You!

WARRANTY: PARTS - SUBJECT TO MANUFACTURER'S WARRANTY	SUBTOTAL:	\$198.50
LABOUR - 1 YEAR ON NEW UNITS, 30 DAYS ON REPAIR, VOID AFTER 30 DAYS IF MAINTENANCE IS NOT DONE ON NEW UNITS, OR PAYMENT NOT MADE, ABSOLUTELY NO WARRANTY ON CUSTOMER SUPPLIED MATERIALS.	GST (5%):	\$9.93
	TOTAL:	\$208.43

INTEREST AT THE LEGAL RATE IS CHARGED ON PAST DUE ACCOUNTS. ACKNOWLEDGEMENT IS HEREBY MADE THAT SERVICES LISTED ABOVE ARE SATISFACTORY COMPLETED AND THAT CHARGES AND MATERIALS LISTED HEREON ARE CORRECT. YALETOWN PLUMBING IS NOT RESPONSIBLE FOR BROKEN, SETTLED, RUSTED, DETERIORATION, OR LEAD PIPES, FIXTURES, CLEAN OUTS AND ANY OTHER DAMAGES RESULTING FROM CLEANING OR REPAIRING EXISTING FIXTURES OR PIPING.
TERMS: NET CASH THE AMOUNTS CONTAINED HEREIN ARE FOR LABOUR, MATERIALS AND TRUCK CHARGES. E. & O. E.

2016-06-03

 CUSTOMER SIGNATURE

 DATE